

REQUEST FOR PROPOSAL FOR SUPPLY, DELIVERY, INSTALLATION, TESTING, IMPLEMENTATION AND COMMISSIONING AND OF AN E-BOARD SOFTWARE/SYSTEM AND HARDWARE -REPEAT

REQUEST FOR PROPOSAL NUMBER: Knls /RFP/005/2018-2019

CLOSING DATE: 29th MAY, 2019

AT 2.00 P.M. EAST AFRICAN TIME

# **Table of Contents**

	1. SECTION II - INSTRUCTIONS TO TENDERERS	6
1.1	Eligible Tenderers	6
1.2	Cost of Tendering	6
1.3	Contents of Tender Documents	6
1.4	Clarification of Tender Documents	7
1.5	Amendment of Tender Documents	7
1.6	Language of Tender	7
1.7	Documents Comprising the Tender	7
1.8	Form of Tender	8
1.9	Tender Prices	8
1.10	Tender Currencies	8
1.11	Tenderers Eligibility and Qualifications	8
1.12	Tender Security	9
1.13	Validity of Tenders	10
1.14	Format and Signing of Tenders	11
1.15	Sealing and Marking of Tenders	11
1.16	Deadline for Submission of Tenders	11
1.17	Modification and Withdrawal of Tenders	12
1.18	Opening of Tenders	12
1.19	Clarification of Tenders	12
1.20	Preliminary Examination and Responsiveness	13
1.21	Conversion to Single Currency	13
1.22	Evaluation and Comparison of Tenders	13
1.23	Contacting Knls	14
1.24	Award of Contract	15
1.25	Notification of Award	16
1.26	Signing of Contract	16
1.27	Performance Security	16
1.28	Corrupt or Fraudulent Practices	16
1.29	Appendix to Instructions to Tenderers	17
1.30	SPECIAL NOTES TO ALL TENDERERS	19

	2 SECTION III - GENERAL CONDITIONS OF CONTRACT	21
2.1	Definitions	21
2.2	Application	21
2.3	Standards	21
2.4	Use of Contract Documents and Information	21
2.5	Patent Rights	21
2.6	Performance Security	22
2.7	Inspection and Tests	22
2.8	Payment	23
2.9	Prices	23
2.10	Assignment	23
2.11	Termination for Default	23
2.12	Termination of insolvency	24
2.13	Termination for Convenience	24
2.14	Resolution of Disputes	24
2.15	Language and Law	24
2.16	Force Majeure	24
2.17	Notices	24
	3 SECTION IV - SPECIAL CONDITIONS OF CONTRACT	25
	4 SECTION V – TERMs OF REFERENCE	26
4.1	OBJECTIVE OF THE ASSIGNMENT	26
4.2	SCOPE OF WORK	27
4.3	DURATION FOR THE ASSIGNMENT	29
4.4	ADMINISTRATIVE AND REPORTING FRAMEWORK	29
4.5	DELIVERABLES	29
4.6	TERMS OF PAYMENT	29
4.7	METHODOLOGY	29
4.8	TRAINING	30
4.9	SERVICE LEVEL AGREEMENT	30
	5 SECTION VI: TENDER EVALUATION AND AWARD	31
5.1	Mandatory Requirements (MR)	31
Duly :	filled, Signed & Stamped Request for Proposal Form	
	Technical Requirements	

5.3	Technical Evaluation	34
5.4	Financial Evaluation	35
5.5	Combined Technical and Financial Scores	35
	6 SECTION VIII - STANDARD FORMS	36
6.1	REQUEST FOR PROPOSAL FORM	37
6.2	CONTRACT FORM	38
6.3	CONFIDENTIAL BUSINESS QUESTIONNAIRE	39
6.4	TENDER SECURITY FORM	40
6.5	FIRMS REFERENCES	41
6.6	FORMAT OF CURRICULUM VITAE (CV) FOR PROPOSED PROFESSIONAL STAFF	44
6.7	FORMAT FOR PROJECT IMPLEMENTATION PLAN	45
6.8	PERFORMANCE SECURITY FORM	46
6.9	LETTER OF NOTIFICATION OF AWARD	47
6.10	DECLARATION OF UNDERTAKING	48

# **SECTION 1: INVITATION TO TENDER**

# Knis/RFP/005/2018-2019: REQUEST FOR PROPOSAL FOR SUPPLY, DELIVERY, INSTALLATION TESTING, IMPLEMENTATION AND COMMISSIONING OF AN E-BOARD SYSTEM /SOFTWARE AND HARDWARE - REPEAT

- 1.1 Kenya National Library Service (knls) is a state corporation whose mandate is to promote, establish, equip, manage, maintain and develop libraries in Kenya.
- 1.2 Knls has implemented various solutions that have automated most of its business processes. However, the business processes on board meetings are largely handled manually, knls intends to leverage on the advancement in technology to deploy the state of the art solutions to automate the Board business processes. Knls is seeking bids from competent bidders to supply and install a state of the art E-board system and hardware.
- 1.3 Knls invites sealed tenders from eligible and competent bidders for Supply, Delivery, Installation, and Implementation, Testing and Commissioning of E- board software and, hardware.
- 1.4 A complete set of bidding documents may be purchased by interested bidders upon payment of a non-refundable fee of Kenya Shillings 1,000/= (One Thousand Shillings Only) in form of a bankers cheque payable to knls or deposited in knls KCB account No. 1103249614, Milimani Branch.
- 1.5 The document may also be downloaded from the IFMIS suppliers' portal:
  Supplier.treasury.go.ke/Public Procurement Information Portal and/ or knls website:
  www.knls.ac.ke free of charge. Bidders who download the tender document must arrange to register with knls the company name, postal, physical, email and telephone address for the purposes of receiving any further tender clarifications and/or addendums if need be.
- 1.6 Prices quoted should be net inclusive of all taxes, and delivery costs, must be in Kenya Shillings and shall remain valid for (90) days from the closing date of the tender.
- 1.7 Bidders are required to serialize/paginate their tender document before submitting.
- 1.8 Completed tender documents are to be enclosed in plain sealed envelopes, marked with the tender number and name and be deposited in the Tender Box on 3<sup>rd</sup> Floor, situated on the 3<sup>rd</sup> floor, Mumias Road/Oldonyo Sabuk Road Junction, Buruburu, Nairobi, on or before 2.00 p.m. local time on 29<sup>th</sup> May, 2019 and be addressed to:

The Director Kenya National Library Service P.O. Box 30573 -00100 NAIROBI.

> Tel: +252 20 2725550/1 Email: knls@knls.ac.ke

#### 1 SECTION II - INSTRUCTIONS TO TENDERERS

# 1.1 Eligible Tenderers

- **1.1.0** This invitation to tender is open to all tenderers eligible as described in the Appendix to Instructions to Tenderers. Successful tenderers shall be contracted for the stipulated duration from the date of commencement (hereinafter referred to as the term) specified in the schedule of requirements.
- **1.1.1** Knls employees, board members and their relatives (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 131 of the Act.
- 1.1.2 Tenderers shall provide the qualification statement that the tenderer (including all members of a joint venture and subcontractors), is not associated, or have been associated in the past, directly or indirectly, with the firm or any of its officials which have been engaged by Knls to provide consulting services for the preparation of the design specifications and other documents to be used for the purpose of this invitation to tender.
- **1.1.3** Tenderers involved in corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

# 1.2 Cost of Tendering

- **1.2.1** The Tenderer shall bear all costs associated with the preparation and submission of its tender, and Knls, will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the tendering process
- **1.2.2** The price to be charged for the tender document shall not be applicable.

# 1.3 Contents of Tender Documents

- **1.3.1** The tender documents comprise the documents listed below and addenda issued in accordance with clause 2.5 of these instructions to tenderers.
  - (i) Instructions to tenderers
  - (ii) General Conditions of Contract
  - (iii) Special Conditions of Contract
  - (iv) Schedule of particulars/Requirements of tender
  - (v) Details of service
  - (vi) Form of Tender
  - (vii) Price Schedules
  - (viii) Contract Form
  - (ix) Confidential Business Questionnaire Form
  - (x) Tender security Form
  - (xi) Performance security Form
  - (xii) Authorization Form

#### (xiii) Declaration form

**1.3.2** The Tenderer is expected to examine all instructions, forms, terms and particulars in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

#### 1.4 Clarification of Tender Documents

- 1.4.1 A prospective tenderer making inquiry on the tender documents may notify Knls in writing by post or by email at Knls address indicated in the Invitation to Tender. Knls will respond in writing to any request for clarification of the tender documents, which it receives not later than seven (7) days prior to the deadline for the submission of tenders, prescribed by Knls. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all candidates who have received the tender documents.
- **1.4.2** Knls shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender.

#### 1.5 Amendment of Tender Documents

- **1.5.1** At any time prior to the deadline for submission of tenders, Knls, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by issuing an addendum.
- **1.5.2** All prospective tenderers who have obtained the tender documents will be notified of the amendment by post, fax or email and such amendment will be binding on them.
- **1.5.3** In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, Knls, at its discretion, may extend the deadline for the submission of tenders.

# 1.6 Language of Tender

1.6.1 The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and Knls, shall be written in English language. Any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

# 1.7 Documents Comprising the Tender

- **1.7.1** The tender prepared by the tenderer shall comprise the following components:
  - (a) a Tender Form and a Price Schedule completed in accordance with paragraph 2.8, 2.9 and 2.10 below
  - (b) documentary evidence established in accordance with paragraph 2.1 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;

(c) Tender security furnished in accordance with paragraph 2.12 (d) confidential business questionnaire.

#### 1.8 Form of Tender

1.8.1 The tenderer shall complete the Form of Tender and the appropriate Price Schedules **furnished in the** tender documents, indicating the services to be performed.

#### 1.9 Tender Prices

- **1.9.1** The tenderer shall indicate on Price Schedule the unit prices where applicable and total tender prices of the services it proposes to provide under the contract.
- **1.9.2** Prices indicated on the Price Schedule shall include all costs including taxes, insurances and delivery to the premises of the entity.
- 1.9.3 Prices quoted by the tenderer shall remain fixed during the term of the contract unless otherwise agreed by the parties. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.22
- **1.9.4** Contract price variations shall not be allowed for contracts not exceeding one year (12 months).
- **1.9.5** Where contract price variation is allowed, the variation shall not exceed 10% of the original contract price.
- **1.9.6** Price variation requests shall be processed by Knls within 30 days of receiving the request.

# 1.10 Tender Currencies

**1.10.1** Prices shall be quoted in Kenya Shillings unless otherwise stated in the appendix to instructions to tenderers.

# 1.11 Tenderers Eligibility and Qualifications

- **1.11.1** Pursuant to paragraph 2.1.1 and 2.1.2 the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if it's tender is accepted.
- **1.11.2** The documentary evidence of the tenderers eligibility to perform the contract if its tender is accepted shall establish to the Knls satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

# 1.12 Tender Security

- **1.12.1** The tenderer shall furnish, as part of its tender, a tender security for the amount and form specified in the Appendix to Instructions to Tenderers.
- **1.12.2** The tender security shall be in the amount not exceeding 2 per cent of the tender price
- **1.12.3** The tender security is required to protect Knls against the risk of tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.12.7.
  - **1.12.4** The tender security shall be denominated in Kenya Shillings or in another freely convertible currency, and shall be in the form of:
    - a) Cash
    - b) A bank guarantee
    - c) Such insurance guarantee approved by the Authority
    - d) Letter of credit.
    - e) Guarantee by a deposit taking microfinance institution, Sacco society, the Youth Enterprise Development Fund or Women Enterprise Fund
  - **1.12.5** Any tender not secured in accordance with paragraph 2.12.1. and 2.12.3 will be rejected by Knls as non-responsive, pursuant to paragraph 2.22
  - **1.12.6** Unsuccessful Tenderer's tender security will be discharged or returned as promptly as possible but not later than thirty (30) days after the expiration of the period of tender validity
  - **1.12.7** The successful Tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.29, and furnishing the performance security, pursuant to paragraph 2.30
  - **1.12.8** The tender security may be forfeited:
    - (a) If a tenderer withdraws its tender during the period of tender validity
    - (b) in the case of a successful tenderer, if the tenderer fails:
      - i. to sign the contract in accordance with paragraph 2.26 or
      - ii. to furnish performance security in accordance with paragraph
    - (c) If the tenderer rejects a correction of an arithmetic error in the tender.

# 1.13 Validity of Tenders

- **1.13.1** Tenders shall remain valid for **120 days** after date of tender opening pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by Knls as non-responsive
- **1.13.2** In exceptional circumstances, Knls may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.12 shall also be suitably extended. A tenderer may refuse the request without forfeiting its tender security. A tenderer granting the request will not be required nor permitted to modify its tender.

# 1.14 Format and Signing of Tenders

- 1.14.1 Bidders shall prepare 'two copies each' of the 'Technical proposal' and 'Financial proposal', properly bound and clearly marking each "ORIGINAL FINANCIAL PROPOSAL", "ORIGINAL TECHNICAL PROPOSAL "and "COPY OF FINANCIAL PROPOSAL AND COPY OF TECHNICAL PROPOSAL," as appropriate. In the event of any discrepancy between them, the original shall govern.
- **1.14.2** The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract All pages of the tender, except for unamended printed literature, shall be initialled by the person or persons signing the tender.
- **1.14.3** The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialled by the person or persons signing the tender.

# 1.15 Sealing and Marking of Tenders

- **1.15.1** The tenderer shall seal the original and the copy of the tender in separate envelopes, duly marking the envelopes as "ORIGINAL TENDER" and "COPY OF TENDER". The envelopes shall then be sealed in an outer envelope.
  - a. Be addressed to Knls at the address given in the Invitation to Tender
  - b. Bear tender number and name in the Invitation to Tender and the words, "DO NOT OPEN BEFORE 29th May,2019 at 2.00pm"
- **1.15.2** The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared "late".
- **1.15.3** If the outer envelope is not sealed and marked as required by paragraph 2.15.2, Knls will assume no responsibility for the tender's misplacement or premature opening.

#### 1.16 Deadline for Submission of Tenders

- 1.16.1 Tenders must be received by Knls at the address specified under paragraph 2.15.1 no later than 29<sup>th</sup> May ,2019 at 2.00pm"
- **1.16.2** Knls may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 2.6 in which case all rights and obligations of Knls and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.
- **1.16.3** Bulky tenders which will not fit in the tender box shall be received by Knls as provided for in the appendix.

#### 1.17 Modification and Withdrawal of Tenders

- 1.17.1 The tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification, including substitution or withdrawal of the tenders, is received by Knls prior to the deadline prescribed for submission of tenders.
- **1.17.2** The tenderer's modification or withdrawal notice shall be prepared, sealed, marked and dispatched in accordance with the provisions of paragraph 2.15. A withdrawal notice may also be sent by fax or email but followed by a signed confirmation copy, marked not later than the deadline for submission of tenders.
- **1.17.3** No tender may be modified after the deadline for submission of tenders.
- **1.17.4** No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to paragraph 2.12.7.
- **1.17.5** Knls may at any time terminate procurement proceedings before contract award and shall not be liable to any person for the termination.
- **1.17.6** Knls shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.

# 1.18 Opening of Tenders

- **1.18.1** Knls will open all tenders in the presence of tenderers' representatives who choose to attend, at 2.00p.m. on 29<sup>th</sup> May, 2019 and in the location specified in the Invitation to tender. The tenderers' representatives who are present shall sign a register evidencing their attendance.
- **1.18.2** The tender's names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as Knls, at its discretion, may consider appropriate, will be announced at the opening.
- **1.18.3** Knls will prepare minutes of the tender opening.

### 1.19 Clarification of Tenders

- 1.19.1 To assist in the examination, evaluation and comparison of tenders Knls may, at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance of the tender shall be sought, offered, or permitted.
- **1.19.2** Any effort by the tenderer to influence Knls in tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers' tender.

# 1.20 Preliminary Examination and Responsiveness

- **1.20.1** Knls will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order.
- 1.20.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security forfeited. If there is a discrepancy between words and figures, the amount in words will prevail
- **1.20.3** Knls may waive any minor informality or non-conformity or irregularity in a tender which does not constitute a material deviation provided such waiver does not prejudice or affect the relative ranking of any tenderer.
- 1.20.4 Prior to the detailed evaluation, pursuant to paragraph 2.20, Knls will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations. Knls determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.
- **1.20.5** If a tender is not substantially responsive, it will be rejected by Knls and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

# 1.21 Conversion to Single Currency

**1.21.1** Where other currencies are used, Knls will convert those currencies to Kenya Shillings using the selling exchange rate on the date of tender closing provided by the Central Bank of Kenya.

# 1.22 Evaluation and Comparison of Tenders

- **1.22.1** Knls will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.20
- **1.22.2** The comparison shall be of the price including all costs as well as duties and taxes payable on all materials to be used in the provision of the services.
- **1.22.3** The Knls evaluation of a tender will take into account, in addition to the tender price and the price of incidental services, the following factors, in the manner and to the extent indicated in paragraph 2.22.5 and in the technical specifications:
  - a. Operational plan proposed in the tender;
  - b. deviations in payment schedule from the specifications in the Special Conditions of Contract;

**1.22.4** Pursuant to paragraph 2.22.3 the following evaluation methods will be applied

# a) Operational plan

Knls requires that the service under the Invitation for Tenders shall be delivered at the time specified in the Schedule of Requirements. Tenders offering deliveries longer than the Knls required delivery time will be treated as non-responsive and rejected.

# b) Deviation in payment schedule

Tenderers shall state their tender price for the payment of schedule outlined in the special conditions of contract. Tenders will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. Knls may consider the alternative payment schedule offered by the selected tenderer.

- **1.22.5** The tender evaluation committee shall evaluate the tender within the stipulated time of the validity period from the date of opening the tender.
- **1.22.6** To qualify for contract awards, the tenderer shall have the following: -
  - (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
  - (b) Legal capacity to enter into a contract for procurement
  - (c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing
  - (d) Shall not be debarred from participating in public procurement.

# 1.23 Contacting Knls

- **1.23.1** Subject to paragraph 2.19 no tenderer shall contact Knls on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.
- **1.23.2** Any effort by a tenderer to influence Knls in its decisions on tender, evaluation, tender comparison, or contract award may result in the rejection of the Tenderers' tender.

#### 1.24 Award of Contract

# 1.24.1 Post-Qualification

- 1.24.1.1 In the absence of pre—qualification, Knls will verify and determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.
- 1.24.1.2 The determination will take into account the tenderer financial, technical, and production capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.1. As well as such other information as Knls deems necessary and appropriate
- 1.24.1.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event Knls will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

#### 1.24.2 Award Criteria

1.24.2.1 Subject to paragraph 2.9 Knls will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.

# 1.24.3 Knls entity's Right to Vary quantities

- 1.24.3.1 Knls reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for Knls action. If Knls determines that none of the tenders is responsive, Knls shall notify each tenderer who submitted a tender
- 1.24.3.2 A tenderer who gives false information in the tender document about its qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

#### 1.25 Notification of Award

- **1.25.1** Prior to the expiration of the period of tender validity, Knls will notify the successful tenderer in writing that its tender has been accepted.
- **1.25.2** The notification of award will signify the formation of the contract subject to the signing of the contract between the tenderer and Knls pursuant to clause 2.27. Simultaneously the unsuccessful tenderers shall be notified that their tenders have been unsuccessful.
- **1.25.3** Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 2.27, Knls will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 2.12

# 1.26 Signing of Contract

- **1.26.1** At the same time as Knls notifies the successful tenderer that its tender has been accepted, Knls will simultaneously inform the other tenderers that their tenders have not been successful.
- **1.26.2** Within fourteen (14) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to Knls.
- **1.26.3** The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.

# 1.27 Performance Security

- **1.27.1** Within Thirty (30) days of the receipt of notification of award from Knls, the successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the tender documents, or in another form acceptable to Knls.
- **1.27.2** Failure of the successful tenderer to comply with the requirements of paragraph 2.26 or paragraph 2.27 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event Knls may make the award to the next lowest evaluated Candidate or call for new tenders.

#### 1.28 Corrupt or Fraudulent Practices

Knls requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has and will not be involved in corrupt or fraudulent practices. When used in the present regulations; the following terms are defined as follows;

- (i) "corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution; and
- (ii) "fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of Knls, and includes collusive practice among tenderer (prior

to or after tender submission) designed to establish tender prices at artificial non-competitive levels and to deprive Knls of the benefits of free and open competition;

- **1.28.1** Knls will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.
- 2.28.3 Further a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public procurement in Kenya.

# 1.29 Appendix to Instructions to Tenderers

The following information regarding the particulars of the tender shall complement, supplement or amend the provisions of the instructions to tenderers. Wherever there is a conflict between the provision of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers.

INSTRUCTION TO TENDERERS REFERENCE	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
6.1 (MR-8)	Bidders <b>MUST</b> submit Manufacturers Authorizations or letter of product ownership
6.1 (MR9)	The tender security shall be <b>Kshs. 50,000.00</b> (Kshs. Fifty Thousand only) in the form of a bank guarantee from a reputable bank or a Financial Institution approved by PPRA
2.1.5(b)	The closing date for the tender shall be, 29th May,2019 at 2.00pm
6.1	Tender Evaluation  Mandatory Requirements  The bidder MUST provide the following statutory documents.  a) Duly filled, Signed & Stamped Request for Proposal Form  b) Attach a copy of Certificate of Incorporation/Registration in Kenya  c) Submit Tax Compliance Certificate valid at the time of opening. Knls shall confirm the Certificate from KRA tax checker.  d) All pages (Original and Copy) of the tender documents MUST be serialized & initialized by the tenderer including the attachments to the bid document  e) Duly filled and signed Confidential Business Questionnaire  f) Duly Filled and Signed Declaration of Undertaking not to engage in corrupt fraudulent practice.  g) Certificate of Confirmation of Directors and Shareholding (CR12) (Evidence of identity to prove youth, PWD and women in the enterprise)/ ID card for Sole Proprietorship  h) Must submit Manufacturers Authorizations or letter of product ownership  i) Bid Bond of Kshs 50,000.00  j) Must submit brochures/ technical literature

	Bidders Must have set of their documents paginated	
	a) (Serialized) to ensure compliance with section 78(5) of Public procurement	
	and Assets Disposal Act, 2015. (From the first page In format 1,2,3,4to	
	the last page)	
6.2	ii) Technical Evaluation	
	The bidder shall be required to meet the minimum technical requirements to proceed to	
	the Financial Evaluation stage. The minimum score required to proceed in this case	
	shall be <b>80 points</b> .	
6.3	iii) Financial Evaluation	
	The below criteria will be used for financial evaluation.	
	Financial Score = $100 * \left(\frac{Lowest\ Quoted\ Amount}{Bidder\ Quoted\ Amount}\right)$	
	The bidder with the highest total points for technical and financial evaluation shall be	
	awarded this Tender.	
2.27	The Performance Security shall be charged at 10% of the total bid amount	

#### 1.30 SPECIAL NOTES TO ALL TENDERERS

- 1.30.1 The Tenderer is required to check the number of pages in this document and should any be found to be missing or the figures indistinct, he must inform the Knls officers at once and have the same rectified. Should the Tenderer be in doubt about the precise meaning of any item, words or figures, or for any reason whatsoever observe any apparent omission of words or figures, he must inform the Knls in order that the correct meaning may be decided upon before the date for the submission of the tenders.
- **1.30.2** The Tenderer shall not alter or otherwise qualify the text of these specifications. Any alteration or qualification made without prior notification to Knls and receipt of his written authority will be ignored and the text of the specification as printed will be adhered to.
- **1.30.3** The Tenderer will be required to submit his tender in accordance with the specifications and all conditions in this tender document.
- 1.30.4 Tenderers may make a site inspection at their own cost to verify the scope of the specified works before tendering. Arrangement for accessing the site during tendering process will be made with the Principal Supply Chain Officer, Knls. No claims for lack of information will be entertained after opening of the tenders.
- **1.30.5** Knls will expect the highest quality of workmanship. Therefore, workmanship below the expected standards will be replaced at the cost of the Contractor.
- **1.30.6** All prices quoted shall be **in Kenya Shillings** inclusive of all Government taxes and no claims for lack of understanding or omission in this regard will be accepted after the award of the tender. Therefore, Tenderers are required to ask for clarifications where and if necessary before submitting their tenders.
- **1.30.7** The Tenderer shall include all preliminaries e.g. insurance, security etc. in the priced items. A separate claim for preliminaries will not be honoured.
- **1.30.8** The tender shall remain valid for 120 days from the date of tender opening.
- **1.30.9** Payment for the works will be made upon certified sectional completion less retention. No claim for advance payment will be entertained.
- 1.30.10 The Contractor will be required to maintain a high standard of cleanliness and housekeeping at the site. He/she will be required to cart away all debris or unwanted materials from the site with respect to these works at his own cost.
- **1.30.11** Security of Knls property within the contract works will be the responsibility of the Contractor.
- **1.30.12** Working hours shall be Monday to Friday from 8.00am to 5.00pm except Public Holidays. Working outside these hours will be allowed only with the express authority from Knls.

- **1.30.13** The sites for the works are inside knls office located at BuruBuru. The successful Tenderer will at all times make sure that Knls operations and those users of the premises are NOT subjected to undue inconvenience throughout the entire contract period.
- **1.30.14** If the supplier has any specific conditions with regard to this tender, he should specify them with the tender. Such conditions will not be accepted after the award of the tender.
- 1.30.15 The Tenderer shall provide a Tender Security of at least Kshs 50,000.00 (Kenya shillings One Hundred thousand) from a commercial bank or insurance company approved by PPRA. The form of Tender Security is described and format provided in this Tender Document.

#### 2 SECTION III - GENERAL CONDITIONS OF CONTRACT

#### 2.1 Definitions

- **2.1.1** In this Contract, the following terms shall be interpreted as indicated:
  - (a) "The Contract" means the agreement entered into between Knls and the tenderer, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
  - (b) "The Contract Price" means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations
  - (c) "The services" means services to be provided by the contractor including all the materials and incidentals, which the tenderer is required to provide to Knls under the contract
  - (d) "Knls" means the organization sourcing for the services under this contract.
  - (e) "The Contractor" means the organization or firm procuring the particulars of tender under this Contract.
  - (f) "GCC" means the General Conditions of Contract
  - (g) "SCC" means the Special Conditions of Contract
  - (h) "Day" means calendar day

# 2.2 Application

**2.2.1** These General Conditions shall apply to the extent that they are not superseded by provisions of other part of contract.

#### 2.3 Standards

**2.3.1** The services provided under this Contract shall conform to the 7 standards mentioned in the Schedule of requirements

#### 2.4 Use of Contract Documents and Information

- **2.4.1** The tenderer shall not, without Knls prior written consent, disclose the Contract, or any provision therefore, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of Knls in connection therewith, to any person other than a person employed by the tenderer in the performance of the Contract.
- 2.4.2 The tenderer shall not, without Knls prior written consent, make use of any document or information enumerated in paragraph 3.5.1 above
- 2.4.3 Any document, other than the Contract itself, enumerated in paragraph 3.5.1 shall remain the property of Knls and shall be returned (all copies) to Knls on completion of the Tenderer's performance under the Contract if so required by Knls

# 2.5 Patent Rights

**2.5.1** The tenderer shall indemnify Knls against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the services under the contract or any part thereof.

# 2.6 Performance Security

- **2.6.1** Within twenty-eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to Knls the performance security where applicable in the amount specified in Special Conditions of Contract.
- **2.6.2** The proceeds of the performance security shall be payable to Knls as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.
- **2.6.3** The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to Knls and shall be in the form of:
  - (a) Cash.
  - (b) A bank guarantee.
  - (c) Such insurance company guarantee approved by the Authority.
  - (d) A letter of credit.
  - **2.6.4** The performance security will be discharged by Knls and returned to the Contractor not later than thirty (30) days following the date of completion of the Contractor's performance of obligations under the Contract, including any warranty obligations, under the Contract.

# 2.7 Inspection and Tests

- 2.7.1 Knls or its representative shall have the right to inspect and/or to test the services to confirm their conformity to the Contract specifications. Knls shall notify the tenderer in writing in a timely manner, of the identity of any representatives retained for these purposes.
- 2.7.2 The inspections and tests may be conducted in the premises of the tenderer or its subcontractor(s). If conducted on the premises of the tenderer or its subcontractor(s), all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to Knls.
- 2.7.3 Should any inspected or tested services fail to conform to the Specifications, Knls may reject the services, and the tenderer shall either replace the rejected services or make alterations necessary to make specification requirements free of costs to Knls.
- **2.7.4** Nothing in paragraph 3.7 shall in any way release the tenderer from any warranty or other obligations under this Contract.

# 2.8 Payment

- **2.8.1** The method and conditions of payment to be made to the tenderer under this Contract shall be specified in Special Conditions of Contract.
- **2.8.2** Payments shall be made promptly by Knls as specified in the contract.

#### 2.9 Prices

**2.9.1** Prices charged by the tenderer for services performed and installation under the Contract shall not, with the exception of any price adjustments authorized in Special Conditions of Contract, vary from the prices by the tenderer in its tender or in Knls request for tender validity extension as the case may be. No variation in or modification to the terms of contract shall be made except by written amendment signed by the parties.

# 2.10 Assignment

**2.10.1** The tenderer shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Knls prior written consent.

#### 2.11 Termination for Default

- **2.11.1** Knls may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the tenderer, terminate this Contract in whole or in part:
  - (a) If the tenderer fails to deliver any or all of the services within the period as specified in the Contract, or within any extension thereof granted by Knls.
  - (b) If the tenderer fails to perform any other obligation(s) under the Contract.
  - (c) If the tenderer, in the judgment of Knls has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.
- 2.11.2 In the event Knls terminates the Contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those undelivered, and the tenderer shall be liable to Knls for any excess costs for such similar services.

# 2.12 Termination of insolvency

2.12.1 Knls may at any time terminate the contract by giving written notice to the contractor if the contractor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation of the contractor, provided that such termination will not produce or affect any right of action of remedy, which has accrued or will accrue thereafter to Knls.

#### 2.13 Termination for Convenience

- 2.13.1 Knls by written notice sent to the contractor may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for Knls convenience, the extent to which performance of the contractor of the contract is terminated and the date on which such termination becomes effective.
- **2.13.2** For the remaining part of the contract after termination Knls may elect to cancel the services and pay to the contractor on agreed amount for partially completed services.

# 2.14 Resolution of Disputes

- **2.14.1** Knls and the contractor shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the contract.
- **2.14.2** If, after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute, either party may require that the dispute be referred for resolution to the formal mechanisms specified in the SCC.

# 2.15 Language and Law

**2.15.1** The language of the contract and the law governing the contract shall be English language and the Laws of Kenya respectively unless otherwise specified in the SCC.

# 2.16 Force Majeure

**2.16.1** The tenderer shall not be liable for forfeiture of its performance security or termination for default if and to the extent that it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

#### 2.17 Notices

- **2.17.1** Any notices given by one party to the other pursuant to this contract shall be sent to other party by post or by fax or Email and confirmed in writing to the other party's address specified in the bid document.
- 2.17.2 A notice shall be effective when delivered or on the notices effective date, whichever is later.

# 3 SECTION IV - SPECIAL CONDITIONS OF CONTRACT

- **3.1.1** Special condition of contract shall supplement the General Conditions of Contract. Whenever there is a conflict between the GCC and the SCC, the provisions of the SCC herein shall prevail over those in the GCC.
- **3.1.2** Special Conditions of Contract as relates to the GCC.

REFERENCE OF GCG	SPECIAL CONDITIONS OF CONTRACT	
3.8.1	Payment will be made as agreed in the contract. Price adjustments will not be allowed.	
3.14.1	Both parties shall agree on the appointment of an arbitrator for the resolution of any disputes, failure to concur, the arbitrators shall be appointed by the chairman or vice chairman of the Institute of Arbitrators Kenya Branch.	

# 4 SECTION V - TERMs OF REFERENCE

# 4.1 OBJECTIVE OF THE ASSIGNMENT

In view of the problem statement, knls desires to:

- i. Implement an e-board system that will address the computerization of the entire Board, Board Committees and Management Meetings
- ii. Facilitate the dissemination/distribution of board papers in soft copies;
- iii. Improve efficiency and minimize costs by providing flexible, alert notification to Directors and senior staff whenever the board papers have been posted in the system. The notifications shall be in the form of emails and SMS
- iv. Ensure that the knls users and IT administrators are suitably trained and equipped in the usage of the System.

#### 4.2 SCOPE OF WORK

The scope of work includes: -

- a. The Supply, Installation and Commissioning of an e-board system with a web interface.
- b. Supply, Delivery and Testing of IPAD specs fourteen (14) pcs
- c. Supply and installation/setup of the appropriate software, licenses and kits.
- d. Migration of data from manual systems.
- e. Training of users: End users (10) and Senior Management Staff (25) in numbers
- f. Provision of Service Level Agreement after successful commissioning (go-live) of system.
- g. Provision of support after go live
- h. Preparation and timely submission of project reports.

#### **IPAD SPECIFICATIONS**

# **Display**

- ➡ Type: LED-backlit IPS LCD capacitive touchscreen, 16M colours
- Size: 9.7 inches (~71.6% screen-to-body ratio)
- ♣ Resolution: 1536 x 2048 pixels (~264 ppi pixel density)
- ♣ Multitouch: Yes
- Protection: Scratch-resistant glass, oleo phobic coating
- ♣ True-Tone Display

#### **Platform**

- OS: iOS 11.1
- Chipset: Apple A9X
- CPU: Dual-core 2.16 GHz (Twister)
- GPU: Power Series 7 (12-core graphics)

# Memory

■ Internal: 128 GB, 2GB RAM DDR3

#### Camera

- Primary: 12 MP, f/2.2, 29mm, phase detection autofocuses, dual-LED (dual tone) flash
- Features: 1/3" sensor size, 1.22 μm pixel size, geo-tagging, simultaneous 4K video and 8MP image recording, touch focus, face/smile detection, HDR (photo/panorama)
- Video: 2160p@30fps, 1080p@30/60fps, 1080p@120fps, 720p@240fps
- Secondary: 5 MP, f/2.2, 31mm, 1080p@30fps, 720p@240fps, face detection, HDR, panorama

#### Sound

- Loudspeaker: Yes, with 4 stereo speakers
- ❖ 3.5mm jack: Yes

#### Network

- o Technology: GSM / CDMA / HSPA / EVDO / LTE
- o SIM: Nano-SIM/ Apple SIM (US & UK)
- o Apple Pencil stylus

# Communication

- WLAN: Wi-Fi 82.11 a/b/g/n, dual-band
- ♣ Bluetooth: v4., A2DP, EDR
- GPS: Yes, with A-GPS, GLONASS
- Radio: No

♣ USB: v2., reversible connector

# **Other Required features**

- Sensors: Fingerprint, accelerometer, gyro, compass
- Messaging: I Message, Email, Push Email, IM
- Browser: HTML5 (Safari)
- Active noise cancellation with dedicated mic
- Siri natural language commands and dictation
- iCloud cloud service
- iCloud Keychain
- TV-out

# Maps

- ✓ Audio/video player/editor
- ✓ Organizer
- ✓ Photo viewer/editor
- ✓ Document viewer/editor
- ✓ Voice memo
- ✓ Predictive text input

# Battery

Non-removable Li-lon battery (27.9 Wh)

# Network

■ 4G

#### 4.3 DURATION FOR THE ASSIGNMENT

It is envisaged that the entire implementation duration will be a maximum of **2 months**. However, bidders are encouraged to propose a lesser duration as may be practically possible while meeting all the requirements of the Terms of Reference.

#### 4.4 ADMINISTRATIVE AND REPORTING FRAMEWORK

The contractor will be responsible to the Director of knls, through the appointed Project Manager on all matters of the project. The contractor will work closely with the knls technical and IT staff. The Client will provide the following inputs:

- i. Relevant reference material
- ii. Facilitate access to appropriate knls and stakeholder officers.
- iii. Meetings with relevant institutions as and when required.
- iv. Working area for project consultants

#### 4.5 DELIVERABLES

- i. Project Kick off Stage
- ii. System Configuration Stage
- iii. Supply and Delivery of IPads
- iv. Training Stage
- v. User Testing and Go Live Stage

#### 4.6 TERMS OF PAYMENT

The terms of payments to the bidder will be as below:

- i. The payment will be made in Kenya Shillings or currency of tender.
- ii. Payments shall be tied to deliverables as per below schedule.
- iii. Be made per the conditions of contract.

#### 4.7 METHODOLOGY

The bidder should clearly provide information regarding the implementation methodology, which the bidder utilizes. This should be framed in terms of the various stages associated with the implementation. In addition, the bidder should identify the tools utilized for maintaining the project schedule and required resources.

#### 4.8 TRAINING

Knls attaches great importance to the training of its staff at different levels including system support, database administrators, operational personnel and end users.

- The successful supplier of the solution will be required to provide training as an essential part of the contract.

  The supplier will conduct training using the most efficient and effective techniques and use qualified personnel.
- Training for the system administrators must be instructor-led.
- Training for end users will be on-site and scheduled per user roles.

#### 4.9 SERVICE LEVEL AGREEMENT

- **4.9.1** The supplier must demonstrate capability to offer post commissioning support services on Service Level Agreement basis, within Kenya, for entire contract period after date of commissioning of the system.
- **4.9.2** Documentation or a clear statement of undertaking, committing the bidder to provide the Service Level Agreement, must be included in the proposal.
- **4.9.3** Bidders must include a sample Service Level Agreement that describes the Service Level Agreement terms and conditions. During Service Level Agreement period, the contractor will be required to work after hours to fix problems that would negatively impact normal operations of the Board.
- **4.9.4** Advise Knls on bandwidth management practices.

# 5 SECTION VI: TENDER EVALUATION AND AWARD

The received tenders will be evaluated in three stages as detailed below:

- 1. Stage 1: Compliance with Mandatory Requirements;
- 2. Stage 2: The Technical Evaluation (compliance with Technical Specifications to deliver the service).
- 3. Stage 3: The Financial Evaluation.

# 5.1 Mandatory Requirements (MR)

The following mandatory requirements must be met notwithstanding other requirements in the documents: Bidders must supply copies of the required documents

0 a p p . y 0	spies of the required decaments
NO	REQUIREMENTS
MR1	Duly filled, Signed & Stamped Request for Proposal Form
MR2	Attach a copy of Certificate of Incorporation/Registration in Kenya
MR3	Submit Tax Compliance Certificate valid at the time of opening. Knls shall confirm the Certificate from KRA tax checker.
MR4	All pages (Original and Copy) of the tender documents MUST be serialized & initialized by the tenderer including the attachments to the bid document
MR5	Duly filled and signed Confidential Business Questionnaire
MR6	Duly Filled and Signed Declaration of Undertaking not to engage in corrupt fraudulent practice.
MR7	Certificate of Confirmation of Directors and Shareholding (CR12) (Evidence of identity to prove youth, PWD and women in the enterprise)/ ID card for Sole Proprietorship
MR8	Must submit Manufacturers Authorizations or letter of product ownership
MR9	Bid Bond of Kshs 50,000.00
MR10	Must submit brochures/ technical literature
MR11	Bidders must submit Two (2) copies of the required documents

# 5.2 Technical Requirements

Bidders who meet the mandatory requirements shall be technically evaluated. Use the term (FC: Fully Compliant, PC: Party compliant or NC: Non-Compliant on the bidder response) also specify references to your evidences.

# **Evaluation Criteria**

No	Specification	Requirement	Supplier Response	Max Score
1	Bidder Qualifications			
	Number of Years in IT Business in Kenya in eboard system implementation and deployment	5 Years (5 Marks for 5 years/Prorated for less)		5
	Number of IT personnel & support staff in Kenya	At least 3 (2 Marks for 3, Prorated for Less)		6
	Support	Availability of Local support in Kenya (Attach copies such as reseller agreements or relevant proof)		2
2	2 Security & Infrastructure (show details in your proposal for each. Each has all or no m		no marks)	
	Password encryption	All passwords must be encrypted using a minimum of 128 Bit encryption.		4
	Controlled Access	User roles & privileges to control what users can view/modify/delete		4
		Must be a Web Based service accessible over the internet		6
	Cloud Based	The system must be hosted and allow access over the internet on 24 x 7 basis from anywhere in the world.		6
	Redundancy & Backup	The system should be hosted in at least 2 separate locations which are being backed up daily. In the event of the failure of one of the data centres, all requests should be automatically directed to the backup data centre. (3marks for each location)		6

	Security Protocols	System must provide secure protocols such as HTTPS/SSL to access the site		4
		The solution provider must be willing to provide a Service Level Agreement committing to the following: -  • Give 99% and above availability assurance.		
	Availability	<ul> <li>Data backup is the responsibility of supplier as the solution is on cloud</li> <li>The provider must have support matrix for the system and assure less than 3 hours call to fix times (full marks for copy of Draft SLA with required details provided)</li> </ul>		10
	Accessibility	Users should be able to access all modules of the system using a PC, Laptop, iPad, Android Tablet, Smart phone with a browser and an internet connection. (show details in proposal)		5
	Administration	Provide an administration module so the custodian of the system can add/suspend users, give access rights and privileges to different users and setup basic system setups i.e. The system should have an Admin portal and user portal. (show details in proposal)		5
		The system must run with multiple users logged in.		4
		User training available and takes at least 3 days (use the activity/work Schedule form to draw the training plan)		6
3	Воз	ard Pack & Meeting Management (show reference	details in proposal o	r brochure)
	Upload Board Packs	The system must have a Document Management System and have controlled upload capabilities by certain users of Board documents in various formats including .pdf, .doc, .docx, .xls, .xlxs, .ppt, .pptx etc		4
	E-signature Module	The system should have built- in signature capabilities		2
	Update Users	Inform users once document relevant to them have been uploaded by email		2

		Total Score	100
		other office line	
		eternal main board i.e. switch board and any	
		The system should be able to integrate with I	
	iPad App/ Android App	conference within the system.	7
		should have ability to allow members to video	
		device that can be accessed offline. The System	
•		Provide an App to be used on the iPad or Android	
4		End User Apps and Integration	
	Compliance Setup	with various regulatory bodies	2
	Commission	Allow knls to setup multiple types of compliance	
	Storage	financial forecasts and board committee calendars.	2
	Storage	System should have capability to store corporate plans such as business and strategic plans,	
	Audit of Compliance	Allow the company to provide external entities with temporary and restricted access only to compliance documents for the purpose of Audit	2
	Voting	Allow users to vote on polls/questions online	2
	Calendar	reminders to users before the meeting dates.	
		Maintain Board & Committee Calendars and send	
		information on meeting schedules, links to meeting materials and assigned tasks	
		Provide regular email digests with basic	
		expectations.	
	member management	Automatic tracking and reporting of time and	2
	Committee Meetings and	information, bio data etc.	
		members, key member data such as contact	
		Access to current roster of board and committee	
		Handle all document and users for Board committees in a manner like the main Board	

# 5.3 Technical Evaluation

The bidder shall be required to meet ALL the minimum requirements in order to proceed to the Financial Evaluation stage. The minimum score required to proceed in this case shall be 80 points.

#### 5.4 Financial Evaluation

The financial evaluation will have tabulated as follows:

Financial Score = 
$$\left(\frac{Lowest\ Quoted\ Amount}{Bidder\ Quoted\ Amount}\right) \times 100$$

The bidder with the highest total points for technical and financial evaluation shall be awarded this Tender.

# **STEP 3: FINANCIAL EVALUATION**

This will include the following: -

- a) Confirmation and considering price schedule duly completed and signed
- b) Conducting a financial comparison
- c) Correction of arithmetical errors

# 5.5 Combined Technical and Financial Scores

The following formula shall be used T.S (80%) + F.S (20%) = T.T.L (100%)

T.S = Technical Score as evaluated against the technical criteria

F.S = Financial Score (computed as above)

T.T.L = Total Score

#### 6 SECTION VIII - STANDARD FORMS

Notes on the sample Forms

- 1. **Request for proposal form**: The form of Tender must be completed by the tenderer and submitted with the RFP documents. It must also be duly signed by duly authorized representatives of the tenderer.
- 2. **Price Schedule Form**: The price schedule form must similarly be completed and submitted with the tender.
- 3. **Contract Form:** The contract form shall not be completed by the tenderer at the time of submitting the RFP. The contract form shall be completed after contract award and should incorporate the accepted contract price.
- 4. **Confidential Business Questionnaire Form:** This form must be completed by the tenderer and submitted with the tender documents.
- 5. **Tender Security Form**: When required by the tender documents the tenderer shall provide the tender security either in the form included herein or in another format acceptable to Knls. The tender security form must be completed by the tender and submitted with the tender.
- 6. **Performance security Form**: The performance security form should not be completed by the tenderers at the time of tender preparation. Only the successful tenderer will be required to provide performance security in the form provided herein or in another form acceptable to Knls.
- 7. **Authorization Form: -** When required by the tender documents this form must be completed and submitted with the RFP documents. This form will be completed by the principal where the tenderer is an agent.
- 8. **Declaration of Undertaking -** This form must be completed by the tenderer and submitted with the tender documents.

## 6.1 REQUEST FOR PROPOSAL FORM Date \_\_\_\_\_ Tender No. To: [Name and address of procuring entity] Gentlemen and/or Ladies: 1. Having examined the RFP documents including Addenda propose to supply, install and implement an Electronic Board Management Software (E-Board) and hardware in amount in words and figures) or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Tender. 2. We undertake, if our proposal is accepted, to undertake the services laid out therein in accordance with the delivery schedule specified in the Schedule of Requirements. 4. We agree to abide by this Request for Proposal for a period of 120 days from the date fixed for proposals opening of the Instructions to vendors, and it shall remain binding upon us and may be accepted at any time before the expiration of that period. 5. This Tender, together with your written acceptance thereof and your notification of award, shall constitute a Contract, between us. Subject to signing of the Contract by the parties. 6. We understand that you are not bound to accept the lowest or any tender that you may receive. Dated this \_\_\_\_\_ day of 20 [Signature] [in the capacity of] Duly authorized to sign tender for an on behalf of Duly authorized to sign Tender for and on behalf of \_\_\_\_\_

#### 6.2 CONTRACT FORM

	GREEMENT made the daybetween Knr] of [city and country of tenderer] (hereinafter ca	ls (hereinafter called "Knls") of the one part and [name of alled "the tenderer") of the other part:
	and hardware and has accepted a tender by	esting, Implementation and Commissioning of an E-Board the tenderer for the supply of the services in the sum of (hereinafter called "the Contract Price").
NOW TI	HIS AGREEMENT WITNESSTH AS FOLLOWS	:-
1.	to them in the Conditions of Contract referred	
2.	The following documents shall be deemed to f viz:	orm and be read and construed as part of this Agreement,
	<ul><li>(a) the Tender Form and the Price Sci</li><li>(b) the Schedule of Requirements</li></ul>	nedule submitted by the tenderer;
	(c) the General Conditions of Contrac	t
	(d) the Special Conditions of Contract	and
•	(e) Knls Notification of Award	a by Kula to the tenderor of bereinefter montioned the
3.	tenderer hereby covenants with Knls to pro	e by Knls to the tenderer as hereinafter mentioned, the vide Supply and Implement of an E-Board System and informity in all respects with the provisions of the Contract.
4.	Knls hereby covenants to pay the tenderer	n consideration of the provision of the services and the ce or such other sum as may become payable under the
	IN WITNESS whereof the parties hereto have with their respective laws the day and year firm	re caused this Agreement to be executed in accordance st above written
	Signed, sealed, delivered by the	(for Knls)
	Signed, sealed, delivered by	the (for the tenderer) in the presence of

#### 6.3 CONFIDENTIAL BUSINESS QUESTIONNAIRE

Fill part 2 (a), 2(b) or 2(c) whichever applied to your type of business. You are advised that it is a serious offence to give false information on this form.

Part 1 General

Business Name.				
Location of Busin	ness Premises			
		Street/Road		
Postal address .	Tel No.	F	ax Email	
		an handle at any one time		
		,		
Branch				
		Part 2 (a) – Sole Prop	orietor	
Your name in ful	IAc	je		
		ntry of Origin		
		Part 2 (b) – Partner	ship	
Given details of a	partners as follows	(4)		
Name		Citizenship details	Shares	
		Part 2 (c) – Registered (		•
Private or Public				
	al and issued capital of c			
Nominal Kshs.				
Issued Kshs.				
	all directors as follows			
		Citizenship details	Shares	
3				•
0				•
Date	9	ignature of Tenderer		

#### 6.4 TENDER SECURITY FORM

Whereas	[Name of the tenderer]
supply, installation and commissioning	submitted its tender dated
PEOPLE by these presents that WE	of
Bank"), are bound unto	aving our registered office at (Hereinafter called "the [Name of procuring entity] (Hereinafter called "Knls") in the sum of h payment well and truly to be made to the said Procuring entity, the
Bank binds itself, its successors, and ass this day of	signs by these presents. Sealed with the Common Seal of the said Bank  20
THE CONDITIONS of this obligation are	e:-
If the tenderer withdraws its Tender Form; or	ender during the period of tender validity specified by the tenderer on the
2. If the tenderer, having been no validity:	otified of the acceptance of its Tender by Knls during the period of tender
•	the Contract Form, if required; or ne performance security in accordance with the Instructions to tenderers;
We undertake to pay to Knls up to the a to substantiate its demand, provided the owing to the occurrence of one or both tender guarantee will remain in force up	above amount upon receipt of its first written demand, without Knls having nat in its demand Knls will note that the amount claimed by it is due to it, of the two conditions, specifying the occurred condition or conditions. This up to and including thirty (30) days after the period of tender validity, and reach the Bank not later than the above date.
-	[Signature of the bank]
(Amend accordingly if provided by Insu	rance Company)

#### 6.5 FIRMS REFERENCES

Using the format below, provide information on each assignment for which your firm either individually, as a corporate entity or in association, was legally contracted. Attach relevant evidence such as Copies of LPO's Contracts, Payment Vouchers or completion certificates.

Assignment Name:		Country
Location within Country:		Professional Staff provided by Your Firm/Entity(profiles):
Name of Client:		Clients contact person for the assignment.
Address:		
		No of Staff-Months; Duration of Assignment:
Start Date (Month/Year):	Completion Date Month/Year):	Approx. Value of Services (Kshs)
Name of Associated Consultants	s. If any:	
		No of Months of Professional Staff provided by Associated Consultants:
Name of Senior Staff (Project Di	rector/Coordinator, Team	Leader) Involved and Functions Performed:
Narrative Description of project:		
Description of Actual Services P	rovided by Your Staff:	

FORM	OF	TEN	DER
------	----	-----	-----

10:	Name and address of procuring entity	Date
	name and address of procuring entity	Tender No. Tender Name
Gentle	emen and/or Ladies: -	
`	pard system and hardware under this ter	nts including Addenda No. ereby duly acknowledged, we the undersigned, offerender in conformity with the said Tender document for
or suc	h other sums as may be ascertained in the and made part of this Tender.	unt in words and figures] n accordance with the Schedule of Prices attached
2.	We undertake, if our Tender is acceracy accordance with the conditions of the t	epted, to provide the Insurance Cover Services in ender.
	shall remain binding upon us and may b	this Tender for a period of for Tender opening of the Instructions to Tenderers, be accepted at any time before the expiration of that
4.		n acceptance thereof and your notification of award, subject to the signing of the contract by both parties.
5.	We understand that you are not bound	to accept the lowest or any tender you may receive.
Date	d this	day of 2019
[Sigr	nature]	[In the capacity of]
	Duly authorized to sign tender for and o	on behalf of

#### PRICE SCHEDULE

Description Quantities

Unit price in KES inclusive of Taxes and applicable levies

Total price in KES inclusive of Taxes and applicable levies

**E board system** Eboard system

**Subscription licenses** 20 users

IPAD 14 pcs

Training 35

**Support** Annual

Name of Staff: Years with Firm: Nationality:	ofessional Societies:		_	_
Nationality: Membership in Pr	ofessional Societies:			
Membership in Pr	ofessional Societies:			
Detailed Task	s Assigned:			_
	3			
Key Qualifications	):			
•		xperience and train	ing most pertinent to task	s on assignment
Describe degree d	of responsibility held	by staff member on l	relevant previous assignme	nts and give dates
and				locations]
Education:				
	actualizardity and other	or anacialized aduce	tion of staff mambar aiving	names of schools
Summanze colleg dates	attended	er specialized educa and	tion of staff member, giving degree[s]	obtained.
iales	allended	anu	นษฐาษษุเรา	obtaineu.
Employment Rec	cord:			
• •		verse order every ei	mployment held. List all pos	itions held by staf
-			ng organizations, titles of p	-
ocations of assigi			,	·
Certification:				
, the undersigned	I, certify that these da	ata correctly describe	e me, my qualifications, and	l my experience.
Date:				
-0	. , ,			
	member]			
Date;				
Signature of auth		of the firms		

## 6.7 FORMAT FOR PROJECT IMPLEMENTATION PLAN

(1st, 2nd, etc., are weeks from the start of assignment)

Week	1st	2nd	3rd	4th	5th
Activity (Work)					

### 6.8 PERFORMANCE SECURITY FORM

To:			
(Hereinafter of the contract of the contract [Description of stipulated by reputable bar Tenderer's personal contract of the c	ct] datedof materials and spares] (Hereina	ken, in pursuance of 20 to supply after called "the Cont e tenderer shall furni security for complianc ance with the Contract	Contract No [Reference number ract") AND WHEREAS it has been sh you with a bank guarantee by a e with the
THERFEFOR tenderer, up we undertake Contract an	RE WE hereby affirm that we are to a total ofeto pay you, upon your first writter and without cavil or argum	re Guarantors and re [amount of the g n demand declaring tr nent, any sum o mount of guarantee] a	s aforesaid, without your needing to
This guarante	ee is valid until the	day of	2019
Signature and	d seal of the Guarantors		
	[Name of bank of	of financial institution]	
	[Address]		
	[Date]	ded by Insurance Cor	nnanv)

## 6.9 LETTER OF NOTIFICATION OF AWARD

To:						
Address RE: Tender No.						
						Tender Name
This is to notify that the contract/s stated below under the above mentioned tender have been to you.	en awarded					
Acknowledge receipt of this letter of notification signifying your acceptance.						
2. The contract/contracts shall be signed by the parties within 30 days of the date of th not earlier than 14 days from the date of the letter.	iis letter but					
3. You may contact the officer(s) whose particulars appear below on the subject matter of notification of award.	of this letter					
(FULL PARTICULARS)						

SIGNED FOR ACCOUNTING OFFICER

#### 6.10 DECLARATION OF UNDERTAKING

We underscore the importance of a free, fair and competitive procurement process that precludes abusive practices. In this respect, we have neither offered nor granted directly or indirectly any inadmissible advantages to any public servant or other person nor accepted such advantages in connection with our bid, nor will we offer or grant or accept any such incentives or conditions in the present procurement process or, in the event that we are awarded the contract, in the subsequent execution of the contract. We also declare that no conflict of interest exists in the meaning of the kind described in the Public Procurement & Disposal Act, 2015.

We also underscore the importance of adhering to the law in the implementation of the project.

We will inform our staff about their respective obligations and about their obligation to fulfil this declaration of undertaking and to obey the laws of the country.

We also declare that our company/sub-contractors/ all members of the consortium has/have not been debarred to engage in procurement/ included in the list of sanctions.

We acknowledge that, the client is entitled to terminate the contract immediately if the statements made in the Declaration of Undertaking were objectively false or the reason for exclusion occurs after the Declaration of Undertaking has been issued.

Dated	this day of	2019
(Name of company)		
(Signature(s)		

## FINANCIAL SUBMISSION FORM

	[Date]
To:	
[Name and address of Client]	
Ladies/Gentlemen:	
We, the undersigned, offer to provide the Electronic Board Management services in accordance with your Request for Proposal dated (Proposal. Our attached Financial Proposal is for the sum of (	
and figures] inclusive of the taxes.	
We remain,	
Yours sincerely,	
[Authorized Signature]:	
[Name and Title of Signatory]:	
[Name of Firm]	
[Address]	

#### **SUMMARY OF COSTS**

Costs	Currency(ies)	Amount(s)
1.		
2.		
3.		
Subtotal		
Taxes		
Total Amount of Financial Proposal		

Notes on preparation of Financial Proposal

The Financial proposal prepared by the consultant should list the costs associated with the assignment. The costs should be broken done to be clearly understood by Knls.

- 1. The financial proposal shall be in Kenya Shillings and shall consider the tax liability and cost of insurances specified in the request for proposal.
- 2. The financial proposal should be prepared using the Standard forms provided in this part

#### **DECLARATION FORM**

# Each firm within the Consortium shall be required to provide its own separate forms duly filled and signed.

"This Company/firm is not insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing. The company or its directors have not been debarred from participating in public procurements or ineligible on account of corruption or fraudulent practices.

This Company/Firm has not been involved in any corrupt practices and is not the subject of investigation by THE CLIENT.

The directors/partners of the Company/Firm proposed for the project are qualified to enter into contract with the Client in respect of section 33 of the Public Procurement and Disposal Act 2015

Finally, the company has the necessary qualifications, capability, experience, resources, equipment and facilities to provide what is being procured."

Name:	
Signature	
Position	
Date	
Stamp	
Yours sincerely,	_ [Authorized Signature]:
	[Name and Title of Signatory]
<i>:</i> 	[Name of Firm]
:	