

TENDER DOCUMENT

FOR

PROVISION OF CLEANING, SANITARY AND GARBAGE COLLECTION SERVICES

TENDER NUMBER: KNL/HQ/T005/2018-2019

(CLOSING DATE:28th MAY, 2019 at 11.00am)

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SECTION A. TENDER NOTICE

Date 14th May, 2019

TENDER FOR PROVISION OF CLEANING, SANITARY AND GARBAGE COLLECTION SERVICES FOR KENYA NATIONAL LIBRARY SERVICE HEAD OFFICE AND BRANCHES.

Kenya National Library Service (knls) is a state corporation whose mandate is to promote, establish, equip, manage, maintain and develop libraries in Kenya.

The Kenya National Library Service invites sealed Tenders from Youth, Women and Persons with Disability eligible, competent and duly registered firms by National Treasury for **Provision of Cleaning, Sanitary and Garbage Collection Services** to various branches located in **Nairobi** and **outside Nairobi** as detailed in the tender documents.

Interested suppliers should obtain the Tender documents from the Supply Chain Office, 3rd floor, **Mumias Road/Oldonyo Sabuk Road Junction, BuruBuru- Nairobi** upon payment of a non-refundable fee of Kshs. **1,000.00** either in cash or banker's cheque or downloaded free of charge from Kenya National Library Service website: www.knls.ac.ke or Treasury portal <a href="www.supplier.treasury.go.ke/Public Procurement Information Portal

Suppliers are required to forward their company details to tender@knls.ac.ke so that any addendum/ clarifications can be sent to their email address.

Tender documents shall be accompanied by the following Mandatory/statutory requirements for the preliminary evaluation: -

- 1. Certificate of Company/Firm registration
- 2. Valid Tax Compliance Certificate
- 3. Details of Directorship/Ownership with respective shareholding and details of citizenship
- 4. Dully filled Declaration form.
- 5. Certificate from National Treasury for reserved group
- 6. Proven Physical Location and Address of the firm
- 7. Statement of verification that the Firm is not debarred in the Matter of Public Procurement and Disposal Act 2015.
- 8. Dully signed site visit

9.Bidders Must have set of their documents paginated (Serialized) to ensure compliance with section 78(5) of Public procurement and Assets Disposal Act, 2015. (From the first page In format 1,2,3,4......to the last page)

Completed tender documents in plain sealed outer envelope enclosing separately sealed envelopes (in "original" and "copy") all clearly marked knls Tender No: KNL/HQ/T005/2018-2019: For the Provision of Cleaning, Sanitary and Garbage Collection Services for Kenya National Library Service Head office and Branches as per instructions in the tender documents and addressed to: -

The Director
Kenya National Library Service
Mumias Road/Oldonyo Sabuk Road Junction
P.O. Box 30573- 00100
Nairobi, Kenya
TEL No.254-20-7786710/2158352
Email: knls@knls.ac.ke
Website: www.knls.ac.ke

Should be deposited in the **Tender Box on 3rd Floor**, Reception area, **Mumias Road/Oldonyo Sabuk Road Junction**, **Buruburu- Nairobi**, on or before **Tuesday 28th May 2019 at 11.00 a.m. local time**. Tender documents will be opened immediately thereafter in the **Conference Room**, **Mumias Road/Oldonyo Sabuk Road Junction**, **Buruburu- Nairobi**, Directors wing ,in the presence of Bidders representatives who choose to attend.

The Kenya National Library Service reserves the right to accept or reject any tender either in whole or in part without giving reasons for either rejection or acceptance.

SECTION B. GENERAL INFORMATION

Introduction

1. Eligible Tenderers

- 1.1 This Invitation for Tenders is reserved for Youth, Women and Persons with Disability eligible as described in the tender documents. Successful tenderers shall complete the supply of services by the intended completion date specified in the tender documents.
- 1.2 Kenya National Library Service employees, committee members, board members and their relatives (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 66 of the Act (PPADA 2015).
- 1.3 Tenderers shall provide the qualification information statement that the tenderer (including all members of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services under this Invitation for tenders.
- 1.4 Tenderers shall not be under a declaration of ineligibility for corrupt and fraudulent practices.

2. Eligible Services

2.1 All services to be supplied under the contract shall be as stated on the Schedules of requirements and technical specifications

3. Cost of Tendering

3.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the tendering process.

The Tender Document

4. Contents

- 4.1 The tender document comprises the documents listed below and addenda issued in accordance with clause 6 of these instructions to tenders.
 - a. Tender Notice
 - b. General information
 - c. General Conditions of Contract
 - d. Special Conditions of Contract
 - e. Schedule of Requirements
 - f. Technical Specifications

- g. Tender Form and Price Schedules
- h. Tender Security Form
- i. Contract Form
- j. Performance Security Form
- Statement of not debarred
- 4.2 The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

5. Clarification of Documents

5.1 A prospective tenderer requiring any clarification of the tender document may notify the Procuring entity in writing or by cable (hereinafter, the term *cable* is deemed to include telex and facsimile) at the entity's address indicated in the Invitation for tenders. The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives no later than seven (7) days prior to the deadline for the submission of tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all prospective tenderer that have received the tender document.

6. Amendment of Documents

- 6.1 At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by amendment.
- 6.2 All prospective candidates that have received the tender documents will be notified of the amendment in writing or by cable, and will be binding on them.
- 6.3 In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders.

Preparation of Tenders

7. Language of Tender

7.1 The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and the Procuring entity, shall be written in English language, provided that any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

8. Documents Comprising the Tender

8.1 The tender prepared by the tenderer shall comprise the following components:

- (a) Tender Form and a Price Schedule completed in accordance with paragraph 9, 10 and 11 below.
- (b) documentary evidence established in accordance with paragraph 12 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;
- documentary evidence established in accordance with paragraph 13 that the services to be supplied by the tenderer are eligible services and conform to the tender documents;
- (d) Statement of verification that not debarred in the Matter of Public Procurement and Disposal Act 2005; and
- (d) Tender security furnished in accordance with paragraph 14

9. Tender Form

9.1 The tenderer shall complete the Tender Form and the appropriate Price Schedule furnished in the tender documents, indicating the services to be supplied, a brief description of the services, quantity, and prices.

10. Tender Prices

- 10.1 The tenderer shall indicate on the appropriate Price Schedule the unit prices and total tender price of the services it proposes to supply under the contract.
- 10.2 Prices indicated on the Price Schedule shall be entered separately in the following manner:
 - (i) the price of the services quoted, including all customs duties and sales and other taxes already paid or payable:
 - (ii) charges for inland transportation, insurance, and other local costs incidental to delivery of the services to their final destination:
- 10.3 Prices quoted by the tenderer shall be fixed during the Tender's performance of the contract and not subject to variation on any account. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 22.

11. Tender Currencies

11.1 Prices shall be quoted in Kenya shillings.

12. Tenderers Eligibility and Qualifications.

12.1 Pursuant to paragraph 1 of section III, the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if its tender is accepted.

- 12.2 The documentary evidence of the tenderers eligibility to tender shall establish to the Procuring entity's satisfaction that the tenderer, at the time of submission of its tender, is from an eligible source country as defined under paragraph I of section III.
- 12.3 The documentary evidence of the tenderers qualifications to perform the contract if its tender is accepted shall establish to the Procuring entity's satisfaction:
 - (a) that the tenderer has the financial, technical, and production capability necessary to perform the contract:
 - (b) That, in the case of a tenderer not doing business within Kenya, the tenderer is or will be (if awarded the contract) represented by an Agent in Kenya equipped, and able to carry out the obligations prescribed in the Conditions of Contract and/or Technical Specifications.

13. Services' Eligibility and Conformity to Tender Document.

- 13.1 Pursuant paragraph 2 of this section, the tenderer shall furnish, as part of its tender, documents establishing the eligibility and conformity to the tender documents of all services which the tenderer proposes to supply under the contract.
- 13.3 The documentary evidence of conformity of the services to the tender documents may be in the form of literature, drawings, and data, and shall consist of:
 - (a) a detailed description of the essential technical and performance characteristics of the services;
 - (b) a clause-by-clause commentary on the Procuring Entity's Technical Specifications demonstrating substantial responsiveness of the services to those specifications, or a statement of deviations and exceptions to the provisions of the Technical Specifications.
- 13.4 For purposes of the commentary to be furnished pursuant to paragraph 13.3(b) above, the tenderer shall note that standards for workmanship, material, and equipment, as well as references to brand names or catalogue numbers designated by the Procurement entity in its Technical Specifications, are intended to be descriptive only and not restrictive. The tenderer may substitute alternative standards, brand names, and/or catalogue numbers in its tender, provided that it demonstrates to the Procurement entity's satisfaction that the substitutions ensure substantial equivalence to those designated in the Technical Specifications.

14. Tender Security

- 14.1 The tenderer shall furnish, as part of its tender, a dully signed declaration form.
- 14.2 The declaration form is required to protect the Procuring entity against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 14.7
- 14.3 Any tender not secured in accordance with paragraph 14.1 and 14.2 will be rejected by the Procuring entity as non-responsive, pursuant to paragraph 22.

- 14.5 Unsuccessful Tenderer's declaration form will be discharged or returned as promptly as possible as but not later than thirty (30) days after the expiration of the period of tender validity prescribed by the Procuring entity.
- 14.6 The successful Tenderer's declaration form will be discharged upon the tenderer signing the contract, pursuant to paragraph 30, and furnishing the performance security, pursuant to paragraph 31.

15. Validity of Tenders

- 15.1 Tenders shall remain valid for 90 days after date of tender opening prescribed by the Procuring entity, pursuant to paragraph 18. A tender valid for a shorter period shall be rejected by the Procuring entity as non-responsive.
- 15.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 14 shall also be suitably extended. A tenderer may refuse the request without forfeiting its tender security. A tenderer granting the request will not be required nor permitted to modify its tender.

16. Format and Signing of Tender

- 16.1 The Tenderer shall prepare two copies of the tender, clearly marking each "ORIGINAL TENDER" and "COPY OF TENDER," as appropriate. In the event of any discrepancy between them, the original shall govern.
- 16.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. The latter authorization shall be indicated by written power-of-attorney accompanying the tender. All pages of the tender, except for unamended printed literature, shall be initialled by the person or persons signing the tender.
- 16.3 The tender shall have no interlineation, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialled by the person or persons signing the tender.

Submission of Tenders

17. Sealing and Marking of Tenders

- 17.1 The tenderer shall seal the original and each copy of the tender in separate envelopes, duly marking the envelopes as "ORIGINAL" and "COPY." The envelopes shall then be sealed in an outer envelope:
- 17.2 The inner and outer envelopes shall:
 - (a) be addressed to the Procuring entity at the following address:

KENYA NATIONAL LIBRARY SERVICE Tender No. KNL/HQ/T005/2018-2019

The Director
Kenya National Library Service
Mumias Road/Oldonyo Sabuk Road Junction
P.O. Box 30573- 00100
Nairobi, Kenya
TEL No.254-20-7786710/2158352

Email: knls@knls.ac.ke Website: www.knls.ac.ke

- (b) Bear Tender No KNL/HQ/T005/2018-2019: PROVISIONS OF CLEANING, SANITARY AND GARBAGE COLLECTION SERVICES FOR KENYA NATIONAL LIBRARY SERVICE HEAD OFFICE AND BRANCHES, and the words: "DO NOT OPEN BEFORE," 11. 00a.m on 28th MAY, 2019
- 17.3 The inner envelopes only shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared "late".
- 17.4 If the outer envelope is not sealed and marked as required by paragraph 17.2, the Procuring entity will assume no responsibility for the tender's misplacement or premature opening.

18. Deadline for Submission of Tenders

- 18.1 Tenders must be received by the Procuring entity at the address specified under paragraph 17.2 no later than 11. 00a.m on 28th MAY, 2019
- 18.2 The Procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 6, in which case all rights and obligations of the Procuring entity and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.

19. Modification and Withdrawal of Tenders

- 19.1 The tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification, including substitution or withdrawal of the tenders, is received by the Procuring prior to the deadline prescribed for submission of tenders.
- 19.2 The Tenderer's modification or withdrawal notice shall be prepared, sealed, marked, and dispatched in accordance with the provisions of paragraph 17. A withdrawal notice may also be sent by cable, but followed by a signed confirmation copy, postmarked not later than the deadline for submission of tenders.
- 19.3 No tender may be modified after the deadline for submission of tenders.
- 19.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity specified by the tenderer on the Tender Form. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to paragraph 14.7.

Opening and Evaluation of Tenders

20. Opening of Tenders

20.1 The Procuring entity will open all tenders in the presence of tenderers' representatives who choose to attend, after 11. 00a.m on 28th May, 2019 at the Conference room Mumias Road/Oldonyo Sabuk Road Junction

The tenderers' representatives who are present shall sign a register evidencing their attendance.

- 20.2 The tenderers' names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Procuring entity, at its discretion, may consider appropriate, will be announced at the opening.
- 20.3 The Procuring entity will prepare minutes of the tender opening.

21. Clarification of Tenders

- 21.1 To assist in the examination, evaluation and comparison of tenders the Procuring entity may, at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance of the tender shall be sought, offered, or permitted.
- 21.2 Any effort by the tenderer to influence the Procuring entity in the Procuring entity's tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers' tender.

22. Preliminary Examination

- 22.1 The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order.
- 22.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security may be forfeited. If there is a discrepancy between words and figures, the amount in words will prevail.
- 22.3 The Procuring entity may waive any minor informality or non-conformity or irregularity in a tender which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any tenderer.
- 22.4 Prior to the detailed evaluation, pursuant to paragraph 23, the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations. The Procuring entity's determination of a tender's

responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.

22.5 If a tender is not substantially responsive, it will be rejected by the Procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

23. Evaluation and Comparison of Tenders

- 23.2 The comparison shall be the price of the services offered, such price to include all costs, as well as duties and taxes paid or payable on components and raw material incorporated or to be incorporated in the services.
- 23.4 The Procuring entity's evaluation of a tender will take into account, in addition to the tender price and the price of incidental services, the following factors, in the manner and to the extent indicated in paragraph 23.5 and in the technical specifications:
 - (a) delivery schedule offered in the tender;
 - (b) deviations in payment schedule from that specified in the Special Conditions of Contract;
 - (c) the cost of service;
- 23.5 Pursuant to paragraph 23.4 the following evaluation methods will be applied:

(a) **Delivery schedule.**

The Procuring entity requires that the services under the Invitation for Tenders shall be delivered at the time specified in the Schedule of Requirements. Tenders offering deliveries longer than the procuring entity's required delivery time will be treated as nonresponsive and rejected.

(b) **Deviation in payment schedule.**

Tenderers shall state their tender price for the payment of schedule outlined in the special conditions of contract. Tenders will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.

24. Contacting the Procuring Entity

- 24.1 Subject to paragraph 21, no tenderer shall contact the Procuring entity on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.
- 24.2 Any effort by a tenderer to influence the Procuring entity in its decisions on tender evaluation, tender comparison, or contract award may result in the rejection of the Tenderer's tender.

Award of Contract

25. Post-qualification

- 25.1 In the absence of pre-qualification, the Procuring entity will determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.
- 25.2 The determination will take into account the tenderer financial, technical, and production capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 12.3, as well as such other information as the Procuring entity deems necessary and appropriate.
- 25.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

26. Award Criteria

26.1 Subject to paragraph 10, 23 and 28 the Procuring entity will award the contract to the successful tenderer(s) whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily for award.

27. Procuring entity's Right to Vary quantities

27.1 The Procuring entity reserves the right at the time of contract award to increase or decrease the quantity of services originally specified in the Schedule of requirements without any change in unit price or other terms and conditions.

28. Procuring entity's Right to accept or Reject any or All Tenders

28.1 The Procuring entity reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the Procuring entity's action.

29. Notification of Award

- 29.1 Prior to the expiration of the period of tender validity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.
- 29.2 The notification of award will constitute the formation of the Contract.
- 29.3 Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 31, the Procuring entity will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 14.

30. Signing of Contract

- 30.1 At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the Procuring entity will send the tenderer the Contract Form provided in the tender documents, incorporating all agreements between the parties.
- 30.2 Within thirty (30) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.

31. Performance Security

- 31.1 Within thirty (30) days of the receipt of notification of award from the Procuring entity, the successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the tender documents, or in another form acceptable to the Procuring entity.
- 31.2 Failure of the successful tenderer to comply with the requirement of paragraph 30 or paragraph 31 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated Candidate or call for new tenders.

32. Corrupt Fraudulent Practices

- 32.1 The Procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. In pursuance of this policy, the Procuring entity: -
 - (a) defines, for the purposes of this provision, the terms set forth below as follows:
 - (i) "corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution; and
 - (ii) "fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Procuring entity, and includes collusive practice among tenderer (prior to or after tender

submission) designed to establish tender prices at artificial non-competitive levels and to deprive the Procuring entity of the benefits of free and open competition;

- (b) will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in guestion;
- (c) will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded any contract if at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing, a contract.
- 32.2 Furthermore, tenderers shall be aware of the provision stated in the General Conditions of Contract.

SECTION C-GENERAL CONDITIONS OF CONTRACT

1. Definitions

- 1.1 In this Contract, the following terms shall be interpreted as indicated:
 - (a) "The Contract" means the agreement entered into between the Procuring entity and the tenderer, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - (b) "The Contract Price" means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations.
 - (c) "The Services" means all the services to be provided by the successful Tenderer in relation to schedule of requirement, which the tenderer is required to supply to the Procuring entity under the Contract.
 - (d) "The Procuring entity" means the organization (knls) purchasing the Services under this Contract.
 - (e) "The tenderer" means the individual or firm supplying the Services under this Contract.

2. Application

2.1 These General Conditions shall apply in all Contracts made by the Procuring entity for the procurement of services.

3. Standards

3.1 The Services supplied under this Contract shall conform to the standards mentioned in the Technical Specifications.

4. Use of Contract Documents and Information

- 4.1 The Candidate shall not, without the Procuring entity's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Procuring entity in connection therewith, to any person other than a person employed by the tenderer in the performance of the Contract.
- 4.2 The tenderer shall not, without the Procuring entity's prior written consent, make use of any document or information enumerated in paragraph 5.1 above.
- 4.3 Any document, other than the Contract itself, enumerated in paragraph 5.1 shall remain the property of the Procuring entity and shall be returned (all copies) to the Procuring entity on completion of the Tenderer's performance under the Contract if so required by the Procuring entity.

5. Patent Rights

5.1 The tenderer shall indemnify the Procuring entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the Services or any part thereof in the Procuring entity's country.

6. Payment Terms

6.1 The contractor will promptly be paid upon receipt of certified invoices, inspection and acceptance committee report and performance evaluation report confirming that the services have been delivered in accordance with the contract.

7. Staff Identification

7.1 The contractor shall provide uniforms and name tags which shall be worn all the time. The contractor shall provide to knls a list of staff and the copies of their National Identity Cards and certificates of good conduct. Where there are changes in staffing, Knls should be notified prior to deployment of the new staff; and must comply with the terms and conditions stipulated. All staff to be deployed shall also be issued proper job identification cards.

8. Performance Security

8.1 The Contractor shall before be executing this agreement furnish knls with a Performance security whose value shall be equivalent to **Ten per cent (10%) of the Annual Contract Value.** The performance security will have a validity of one year hence must be renewed one month before the expiry date for each year of the contract period.

9. Notice Addresses

9.1 Any notice to be served on either of the parties by the other shall be sent by prepaid recorded delivery or registered post to the address of the relevant party or by facsimile transmission or by Email and shall be

deemed to have been received by the addressee within Three (3) days of posting or 24 hours if sent by facsimile transmission or by electronic mail.

10. Tender Prices

10.1 The contract price will be fixed during the term of contract and not subject to variation on any account.

11. Other Operation Cost

The successful bidder will meet the cost of

- a) Security passes for his employees,
- b) Toll and parking charges and
- c) Security and safety awareness course as currently in force and subject to review from time to time.
- d) Staff badges for his employees

12. Inspection and Tests

- 12.1 The Procuring entity or its representative shall have the right to inspect and/or to test the Services to confirm their conformity to the Contract specifications. The Procuring entity shall notify the tenderer in writing, in a timely manner, of the identity of any representatives retained for these purposes.
- 12.2 The inspections and tests may be conducted on the premises of the tenderer or its subcontractor(s), at point of delivery, and/or at the Services' final destination. If conducted on the premises of the tenderer or its subcontractor(s), all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Procuring entity.
- 12.3 Should any inspected or tested Services fail to conform to the Specifications, the Procuring entity may reject the Services, and the tenderer shall make alterations necessary to meet specification requirements free of cost to the Procuring entity.
- 12.4 The Procuring entity's right to inspect, test and, where necessary, reject the Services after the Services' arrival shall in no way be limited or waived by reason of the Services having previously been inspected, tested, and passed by the Procuring entity or its representative prior to the Services' delivery.
- 12.5 Nothing in paragraph 8 shall in any way release the tenderer from any warranty or other obligations under this Contract.

13. Delivery

13.1 Delivery of the Services shall be made by the tenderer in accordance with the terms specified by Procuring entity in its Schedule of Requirements and the Special Conditions of Contract

14. Insurance

14.1 The Contractor shall be responsible for and shall take out appropriate cover against, among other risks, personal injury; loss of or damage to the Works, materials and plant; and loss or damage to property.

15. Payment

15.1 Payments shall be made promptly by the Procuring entity monthly in arrears after satisfactory performance as specified in the contract.

16. Prices

16.1 Prices charged by the tenderer for Services delivered and Services performed under the Contract shall not, with the exception of any price adjustments authorized in Special Conditions of Contract, vary from the prices by the tenderer in its tender.

17. Assignment

17.1 The tenderer shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Procuring entity's prior written consent.

18. Subcontracts

18.1 The tenderer shall notify the Procuring entity in writing of all subcontracts awarded under this Contract if not already specified in the tender. Such notification, in the original tender or later, shall not relieve the tenderer from any liability or obligation under the Contract.

19. Termination for Default

- 19.1 The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the tenderer, terminate this Contract in whole or in part:
 - (a) If the tenderer fails to deliver any or all of the Services within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity.
 - (b) If the tenderer fails to perform any other obligation(s) under the Contract.
 - (c) If the tenderer, in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.
- 19.2 In the event the Procuring entity terminates the Contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those undelivered, and the tenderer shall be liable to the Procuring entity for any excess costs for such similar Services.

20. Liquidated Damages

20.1 If the tenderer fails to deliver any or all of the services within the period(s) specified in the contract, the procuring entity shall, without prejudice to its other remedies under the contract, deduct from the contract prices liquidated damages sum equivalent to 0.5% of the delivered price of the delayed services up to a maximum deduction of 10% of the delayed services. After this the tenderer may consider termination of the contract.

21. Resolution of Disputes

- 21.1 The procuring entity and the tenderer shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the contract.
- 21.2 If, after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute, either party may require adjudication in an agreed national or international forum, and/or international arbitration.

22. Language and Law

22.1 The language of the contract and the law governing the contract shall be English language and the Laws of Kenya respectively unless otherwise stated.

23. Force Majeure

23.1 The tenderer shall not be liable for forfeiture of its performance security, or termination for default if and to the extent that it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

SECTION D. SPECIAL CONDITIONS OF CONTRACT

1. Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract.

Bidding Notes

- 1.1 The Bidder is required to check the number of pages and if any is found to be missing or in duplicate or the figure or writing indistinct, he must inform the Knls at once and have the same rectified.
- 1.2 Should the Bidder be in doubt about the prices, meaning of any item, word or figure for any reason whatsoever or observe any apparent omission of words or figures, he must inform the Knls in order that the correct meaning may be decided upon before the date for submission of the Bid.
- 1.3 No liability whatsoever will be admitted nor is claim allowed in respect of errors in the Bidder's Bid due to mistakes which should have been rectified in the manner described above.
- 1.4 The Bidder shall not alter or otherwise qualify the Text of this tender document. Any alteration or qualification made without authority will be ignored and the text of the tender document as printed will be adhered to.
- 1.5 All items of measured services shall be priced in detail and Bids containing lump sum to cover trades or groups of works must be broken down to show prices for each item before they will be accepted.
- 1.6 The words "approved Bidder" shall mean the Bidder shall have complied with these conditions in every respect.
- 2. The contract shall be one-year but renewal for a further one-year subject to performance appraisal and Library devolution status as per contract requirements for each branch and performance appraisal shall prevail (Where applicable).
- 3. Scope of Work is to Provide Cleaning, Sanitary and Garbage Collection Services to common areas as specified for each branch. The knls reserves the right to award tender per network to one tenderer or several tenderers

4. Evaluation and Comparison of Tenders

4.1 The Procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 22 as follows:

5. Duration of Contract

5.1 The resulting contract/Agreement would run for a period of one (1) year but renewal for a further one year subject to satisfactory performance appraisal and library devolution status.

APPENDIX TO INSTRUCTIONS TO TENDERERS

The following information for procurement of cleaning, sanitary and Garbage collection services shall complement or amend the provisions of the instructions to tenderers. Wherever there is a conflict between the provisions of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers.

Instruction reference to	Particulars of Appendix to instructions to tenderers					
tender						
a)	Eligible tenderers shall be duly registered Kenyan firms / companies wholly owned and controlled by persons who are citizens of Kenya.					
b)	The cost of the tender document is N/A					
c)	The qualification requirements are as indicated in the evaluation criteria					
d)	The amount of tender security is a duly filled and signed Tender Securing Declaration Form					
e)	The tender validity period is 90 days					
f)	Tenderer must submit one original and one copy well bounded documents and enclosed in a plain outer envelope properly sealed, labelled and addressed as per instructions					
g)	Bulky tender documents shall be received in properly sealed envelopes as per instruction at the Head Office, Supply Chain Department on 3 rd floor knls Headquarters at BuruBuru, Nairobi, ,					
h)	The tender closing and opening date is on 28th May , 2019 at 11:00 am					
i)	In addition, the evaluation criteria provided shall be taken into account and applied accordingly					
j)	Tenderers must comply					

k)	The performance security is ten (10%) percent of the contract price

STAGE ONE – PRELIMINARY EVALUATION

(i) Mandatory / Statutory requirements

- a. Certificate of Company/Firm registration
- b. Valid Tax compliance certificate
- c. Details of Directorship/Ownership with respective shareholding and details of citizenship.
- d. Dully filled Declaration form.
- e. Certificate from National Treasury for reserved group
- f. Proven Physical Location and Address of the firm
 - g. Duly signed site visit certificate per branch
 - h. Statement of verification that the Firm is not debarred in the Matter of Public Procurement and Asset Disposal Act, 2015.
 - i. Bidders Must have set of their documents paginated (Serialized) to ensure compliance with section 78(5) of Public procurement and Assets Disposal Act, 2015. (From the first page in format 1,2,3,4......to the last page)

Tenders which do not satisfy any of the above requirements shall be rejected.

STAGE TWO - TECHNICAL REQUIREMENTS

- a) Personnel (10 Points)
 - Contract Manager to have at least 2 years' experience in works of Cleaning and Sanitary Services (5 points). (Attach detailed CV with relevant work experience)
 - Site Supervisor for each bidded branch/network to have 1-year experience in works of Cleaning and Sanitary Services (5 points). (Attach detailed CV with relevant work experience)
- b) The Company must have been in existence for a period of at least two (2) years (Attach evidence such as certificate of incorporation) (5 Points)
- c) Attach a company profile detailing the vision and mission of the company, etc. (5 Points)
- d) Relevant Experience (35 points)
 - Serviced at least three (3) large corporate clients in the last two years **(25 points)**. (Attach evidence such as award letters, letters of engagement, contracts etc.) List of current contracts **(5 points)**.
 - Total monetary value of works for each of the last 2 years (5 points).

(Pro-rate for less)

- e) Machinery, tools & equipment (20 points)
 - A commitment letter from the company on availability of equipment and uniform as listed on page 28/29.
- f) Business support (10 points)
 - Insurance cover for workman's compensation cover (5 points)
 - Appointed bankers & authority to seek references (2 points)
 - Proof of financial stability (liquidity ratio of 2:1) (3 points)
- e) At least three (3) reference or recommendation letters from reputable clients (15) points (This should be different from award letters, engagement letters or contracts)
- N.B. Cut off –70% to proceed to the next evaluation stage.

STAGE THREE - FINANCIAL EVALUATION

Price comparisons

6. Site of Works

No.	STATION
1.	Nairobi Upper Hill
2.	BuruBuru
3.	Thika
4.	Murang'a
5.	Mombasa
6.	Nyeri
7.	Kisumu
8.	Embu
9.	Garissa
10.	Meru
11.	Kakamega
12.	Wundanyi
13.	Laikipia
14.	Nakuru
15.	Kericho

16.	Kisii
17.	Eldoret
18.	Kabarnet
19.	Kibera
20.	Narok
21.	Kapsabet
22.	Karatina
23.	Kangema
24.	Koru
25.	Gatimbi

Contractors should acquaint themselves with the conditions of work before tendering as no claim will be entertained on grounds of lack of knowledge of site location, work condition etc.

6.2 Description of the Works

Provision of cleaning and sanitary services

6.3 **Keep Site Clean**

The contractor shall clear and cart away from site all rubbish and debris as it accumulates and on completion of the service leave the site clean, neat and tidy to the reasonable Satisfaction of the client.

6.4 **Making Good**

All "making good or making out" which becomes necessary after the removal of any part of the structure or other causes contingent to the works will be completed to match the surrounding work in all aspects except where specified to the contrary.

6.5 **Samples**

The contractor shall furnish at the earliest possible opportunity before work commences and at his own cost, any samples of materials or workmanship that may be called for by the knls for his approval or rejection, and any further samples in the case of rejection until such samples are approved by the knls and such samples, when approved shall be the minimum standard for the work to which they apply.

7. Contract Documents

- 7.1 The following documents shall constitute the contract documents and shall be interpreted in the following order by priority;
- 1. Agreement
- 2. Letter of Acceptance

- 3. Contractor's Tender
- 4. Conditions of Contract
- Specifications
- 6. Schedule of requirements and Rates
 - 7.2 knls Representative's Decisions

Except where otherwise specifically stated, the Procuring Entity's Representative will decide contractual matters between the Procuring entity and the Contractor in the role representing the Procuring entity.

8. Language and Law of Contract

8.1 The ruling language of the Contract shall be English Language and the law governing the Contract shall be the law of the Republic of Kenya.

9. Safety.

9.1 The Service Provider shall be responsible for the safety of all activities on the site.

10. The Site

10.1 The Service Provider shall allow the Procuring entity's representative and any other person authorized by the Procuring entity's representative access to the Site and to any place where work in connection with the Contract is being carried out or is intended to be carried out.

11. Instructions

- 11.1 The Service Provider shall carry out all instructions of the Procuring entity's Representative which are in accordance with the Contract.
- 11.2 Communication between parties shall be effective only when in writing.

12. Schedule of Rates

- 12.1 Schedule of Rates shall contain items for the Work to be done by the Service Provider. The Service Provider will be paid for the quantity of the Work done at the rates in the Schedule of Rates for each item. Items against which no rate is entered by the tenderer will not be paid for when executed and shall be deemed covered by the rates for other items in the Schedule of Rates.
- 12.2 Where schedule of rate does not form part of the Contract, the Contract Price shall be a lump sum (which shall be deemed to have been based on the rates in the Schedule of Rates forming part of the tender) and shall be subject to re-measurement after each stage.

13. Variations

- 13.1The Service Provider shall provide the Procuring Entity's Representative with a quotation for carrying out the variations when requested to do so. The Procuring Entity's Representative shall assess the quotation and shall obtain the necessary authority from the Procuring entity before the variation is ordered.
- 13.2 If the Work in the variation corresponds with an item description in the Schedule of Rates, the rate in Schedule of Rates shall be used to calculate the value of the variation. If the nature of the work in the variation does not correspond with items in the Schedule of Rates, the Quotation by the Service Provider shall be in the form of new rates for the relevant items of work.
- 13.3 If the Service Provider's quotation is unreasonable, the Procuring Entity's Representative may order the variation and make a change to the Contract Price, which shall be based on the Procuring Entity's Representative's own forecast of the effects of the variation on the Service Provider's cost.

14. Termination

- 14.1The Procuring entity or the Service Provider may terminate the Contract if the other party causes a fundamental breach of the Contract. These fundamental breaches of Contract shall include, but shall not be limited to, the following: -
 - (a) The Service Provider stops Work for 30 days continuously without reasonable cause or authority from the Procuring Entity's Representative.
 - (b) The Service Provider is declared bankrupt or goes into liquidation other than for a reconstruction of amalgamation.
 - (c) The Procuring Entity's Representative gives notice that failure to correct a particular defect is a fundamental breach of Contract and the Service Provider fails to correct it within a reasonable period of time.
- 14.2 If the Contract is terminated, the Service Provider shall stop Work immediately, and leave the Site as soon as reasonably possible. The Procuring Entity's Representative shall immediately thereafter arrange for a meeting for the purpose of taking record of the Works executed and materials, goods and equipment on Site.

15. Payment upon Termination

- 15.1 The Procuring entity may employ and pay other persons to carry out and complete the Works and to rectify any defects and may enter upon the Works and use all materials on Site, plant, equipment and temporary works.
- 15.2 The Service Provider shall, during the execution or after the completion of the Works under this clause, remove from the Site as and when required within such reasonable time as the Procuring entity's Representative may in writing specify, any temporary buildings, plant, machinery, appliances, goods or materials belonging to him, and in default thereof, the Procuring entity may (without being responsible for any loss or damage) remove and sell any such property of the Service Provider, holding the proceeds less all costs incurred to the credit of the Service Provider.
- 15.3 Until after completion of the Works under this clause, the Procuring entity shall not be bound by any other provision of this Contract to make any payment to the Service Provider, but upon such completion as aforesaid and the verification within a reasonable time of the accounts thereof the Procuring entity's Representative shall certify the amount of expenses property incurred by the Procuring entity and, if such amount added to the money paid to the Service Provider before such determination exceeds the total amount which would have been payable on due completion in accordance with this Contract, the difference shall be a debt payable to the Procuring entity by the Service Provider, and if the said amount is added to the said money be less than the said total amount, the difference shall be a debt payable by the Procuring entity to the Service Provider.

SECTION E. SCHEDULE OF REQUIREMENTS AND TECHNICAL SPECIFICATIONS.

SCOPE OF WORK

Scope of work shall include but not limited to;

i) Cleaning and Sanitary Services (Head Office and specified branches)

- (a) Daily sweeping, scrubbing and polishing of the staircases and common areas of Library.
- (b) Daily sweeping (and washing when necessary) of the car parks.
- (c) Daily sweeping of the Library common roads.
- (d) Collecting trash around the blocks, streets and outside the main entrance.
- (e) Cleaning, unblocking and clearing of the drainage within the Library and outside the Library frontage and also those externally linked to all the Library drainage.
- (f) Clean all the gate house/Sentry Box toilets and wash hand basin on a daily basis.
- (g) Vacuum cleaning and shampooing of carpeted surface
- (h) Cleaning of PVC, Terrazzo floors and Granite and Ceramic surfaces
- (i) Regular cleaning and disinfecting washrooms
- (j) Dusting of books and Shelves
- (k) Provision of sanitary services

The successful company shall provide to their staff the following equipment and materials, which shall be available for inspection: -

- [I] A distinctively masked working uniform, preferably overalls which they should wear all the time while within the Library premises.
- [ii] Washing detergents and disinfectants
- [iii] Uniforms
- [iv] Soft brooms
- [v] Hard brooms
- [vi] Mops
- [vii] Mop buckets

[viii] Water buckets

[ix] Scrubbing brushes and steel wire

[x] Hand gloves[xi] Gum boots

[xii] Dusting clothes, feather dusters, water hose pipes

[xiii] Drainage unblocking rods, enough hosepipes, sprinklers, water cans and any other associated materials.

[xiiii] Scrubbing machine

[xv] Vacuum cleaning machine

[xvi] Sucking machine

A. <u>BURUBURU HEAD OFFICE- NAIROBI</u>

SCOPE OF WORK

The tenderer is to provide general cleaning and sanitary services to common areas including toilets and kitchens as well as provision of cleaning materials and disinfectants to all common areas as per the Bills of Quantities.

	Description of Requirements (Scope of Work)	Frequency (No.of Times)	No. of Personnel to be employed in total	Monthly Rate Incl VAT Kshs	Total Per Year Incl VAT Kshs.
1.	Sweeping and mopping all common floors with necessary detergents	Daily			
2.	Cleaning and disinfecting the toilets	Thrice a day			
3.	Dusting and cleaning the walls, ceilings, staircases and other common surfaces	Daily			
4.	Scrubbing the basements	Weekly			
5.	Sweeping the basement	Daily			
6.	Removing any materials of foreign bodies thrown on the floors	Several times a day as required			
7.	Ensuring that all the cleaned areas are always dry	Daily			
8.	Polishing the common area floors	Weekly			
9.	Cleaning and disinfecting the door handles, push plats, staircase barriers and other hand touch facilities	Daily			
10	Dusting and removing cobwebs and to report any dampness noticed within the walls	Any time			
11.	Reporting any malfunction, system failure or other matters that require attention	Weekly			
12.	Providing moth balls to all gents toilets which No.25	Weekly			

13.	Providing disinfectants to all the toilet facilities	Weekly		
14.	Providing air fresheners to all toilet facilities	daily		
15.	Provision of Sanitary Services	Ten (10) units Twice per month		

The tenderer is supposed to visit the site and ascertain the exact areas to be dealt with.

B. NAIROBI AREA LIBRARY, COMMUNITY- NAIROBI

SCOPE OF WORK

The tenderer is to provide general Cleaning and Sanitary services to common areas as per the Bills of Quantities.

SPECIFICATIONS FOR PROVISION OF CLEANING AND SANITARY SERVICES

Details of areas to be cleaned and bins collected and disposed. Every tenderer is required to visit the premises and ascertain the exact areas.

	Description of Requirements (Scope of Work)	Frequency (No.of Times)	No. of Personnel to be employed	•	Total Per Year Incl VAT Kshs.
1.	Sweeping and mopping all common floors with necessary detergents	Daily			
2.	Cleaning and disinfecting the toilets	Thrice a day			
3.	Dusting and cleaning the walls, ceilings, staircases and other common surfaces	Daily			
4.	Removing any materials of foreign bodies thrown on the floors	Several times a day as required			
5.	Ensuring that all the cleaned areas are always dry	Daily			
8.	Polishing the common area floors	Weekly			

9.	Cleaning and disinfecting the door handles, push plats, staircase barriers and other hand touch facilities	Daily		
10	Dusting and removing cobwebs and to report any dampness noticed within the walls	Any time		
11.	Reporting any malfunction, system failure or other matters that require attention	Weekly		
12.	Providing moth balls to all gents toilets	Weekly		
13.	Providing disinfectants to all the toilet facilities	Weekly		
14.	Providing air fresheners to all toilet facilities	Daily		
15.	Providing disinfectants to the basements and other open drainage channels	Weekly		
16.	Cleaning and sweeping the flat roofs, gutters, verandas, walkways, driveways	Weekly		
17.	External common area	Daily		
19.	Cleaning all service rooms	Weekly/monthly		
21.	Emptying trash cans/bins	Frequently		
22.	Sanitary services	Five (5) units Twice per month		

The tenderer is supposed to visit the site and ascertain the exact areas to be dealt with.

C. NAKURU LIBRARY SERVICE

SPECIFICATIONS FOR PROVISION OF CLEANING AND SANITARY SERVICES

Details of areas to be done. Every tenderer is required to visit the premises and ascertain the exact areas.

	Description of Requirements (Scope of Work)	Frequency (No.of Times)	No. of Personnel to be employed	Monthly Rate Incl VAT Kshs	Total Per Year Incl VAT Kshs.
1.	Sweeping and mopping all common floors with necessary detergents	Daily			
2.	Cleaning and disinfecting the toilets	Thrice a day			
3.	Dusting and cleaning the walls, ceilings, staircases and other common surfaces	Daily			
6.	Removing any materials of foreign bodies thrown on the floors	Several times a day as required			
7.	Ensuring that all the cleaned areas are always dry	Daily			
8.	Polishing the common area floors	Weekly			
9.	Cleaning and disinfecting the door handles, push plats, staircase barriers and other hand touch facilities	Daily			
10	Dusting and removing cobwebs and to report any dampness noticed within the walls	Any time			
11.	Reporting any malfunction, system failure or other matters that require attention	Weekly			
12.	Providing moth balls to all gents toilets	Weekly			
13.	Providing disinfectants to all the toilet facilities	Weekly			
14.	Providing air fresheners to all toilet facilities	Daily			

15.	Providing disinfectants to open drainage channels	Weekly
16.	Cleaning and sweeping the flat roofs, gutters, verandahs, walkways, driveways	Weekly
17.	External common area	Daily
19.	Cleaning all service rooms	Weekly/monthly
21.	Emptying trash cans/bins	Frequently
22.	Provision of Sanitary Service	Eleven (11) units Twice per month

The tenderer is supposed to visit the site and ascertain the exact areas to be dealt with.

D. KIBERA LIBRARY

SPECIFICATIONS FOR PROVISION OF CLEANING AND SANITARY SERVICES

Details of areas to be done. Every tenderer is required to visit the premises and ascertain the exact areas

	Description of Requirements (Scope of Work)	Frequency (No.of Times)	No of Personnel to be employed	Monthly Rate Incl VAT Kshs	Total Per Year Incl VAT Kshs.
1.	Sweeping and mopping all common floors with necessary detergents	Daily			
2.	Cleaning and disinfecting the toilets	Thrice a day			
3.	Dusting and cleaning the walls, ceilings, staircases and other common surfaces	Daily			
6.	Removing any materials of foreign bodies thrown on the floors	Several times a day as required			
7.	Ensuring that all the cleaned areas are always dry	Daily			
8.	Polishing the common area floors	Weekly			

9.	Cleaning and disinfecting the door handles, push plats, staircase barriers and other hand touch facilities	Daily		
10	Dusting and removing cobwebs and to report any dampness noticed within the walls	Any time		
11.	Reporting any malfunction, system failure or other matters that require attention	Weekly		
12.	Providing moth balls to all gents toilets	Weekly		
13.	Providing disinfectants to all the toilet facilities	Weekly		
14.	Providing air fresheners to all toilet facilities	daily		
15.	Providing disinfectants to the basements and other open drainage channels	Weekly		
16.	Cleaning and sweeping the flat roofs, gutters, verandahs, walkways, driveways	Weekly		
17.	External common area	Daily		
19.	Cleaning all service rooms	Weekly/monthly		
21.	Emptying trash cans/bins	Frequently		
	Provision of Sanitary Service	Six (6) Units Twice per month		

The tenderer is supposed to visit the site and ascertain the exact areas to be dealt with.

E. THIKA BRANCH

SCOPE OF WORK

The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities.

Provision of Sanitary Service	Two (2) units	
	Twice per month	

The tenderer is supposed to visit the site and ascertain the exact areas to be dealt with.

F. KISUMU LIBRARY

SCOPE OF WORK

The tenderer is to provide general cleaning and sanitary services to common areas including toilets and kitchens as well as provision of cleaning materials and disinfectants to all common areas as per attached Bills of Quantities.

SPECIFICATIONS FOR PROVISION OF CLEANING AND SANITARY SERVICES

Details of areas to be done. Every tenderer is required to visit the premises and ascertain the exact areas

	Description of Requirements (Scope of Work)	Frequency (No.of Times)	No. of Personnel to be employed	Monthly Rate Incl VAT Kshs	Total Per Year Incl VAT Kshs.
1.	Sweeping and mopping all common floors with necessary detergents	Daily			
2.	Cleaning and disinfecting the toilets	Thrice a day			
3.	Dusting and cleaning the walls, ceilings, staircases and other common surfaces	Daily			
6.	Removing any materials of foreign bodies thrown on the floors				
7.	Ensuring that all the cleaned areas are always dry	Daily			

8.	Polishing the common area floors	Weekly		
9.	Cleaning and disinfecting the door handles, push plats, staircase barriers and other hand touch facilities	Daily		
10	Dusting and removing cobwebs and to report any dampness noticed within the walls	Any time		
11.	Reporting any malfunction, system failure or other matters that require attention	Weekly		
12.	Providing moth balls to all gents toilets	Weekly		
13.	Providing disinfectants to all the toilet facilities	Weekly		
14.	Providing air fresheners to all toilet facilities	Daily		
15.	Providing disinfectants to the basements and other open drainage channels	Weekly		
16.	Cleaning and sweeping the flat roofs, gutters, verandas, walkways, driveways	Weekly		
17.	External common area	Daily		
18.	Scrubbing common kitchen floors	Monthly		
19.	Cleaning all service rooms	Weekly/monthly		
20.	Emptying trash cans/bins	Frequently		
21	Provision of Sanitary services	Two (2) units Twice per month		

The tenderer is supposed to visit the site and ascertain the exact areas to be dealt with.

G. KAKAMEGA LIBRARY

SCOPE OF WORK

The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities

1.	Provision of Sanitary service	Two (2) Units	
		Once per month	

The tenderer is supposed to visit the site and ascertain the exact areas to be dealt with.

H. MURANGA LIBRARY

SCOPE OF WORK

The tenderer is to provide general cleaning and sanitary services to common areas including toilets and kitchens as well as provision of cleaning materials and disinfectants to all common areas as per attached Bills of Quantities.

SPECIFICATIONS FOR PROVISION OF CLEANING AND SANITARY SERVICES

Details of areas to be done. Every tenderer is required to visit the premises and ascertain the exact areas

	Description of Requirements (Scope of Work)	Frequency (No.of Times)	No. of Personnel to be employed	,	Total Per Year Incl VAT Kshs.
1.	Sweeping and mopping all common floors with necessary detergents	Daily			
2.	Cleaning and disinfecting the toilets	Thrice a day			
3.	Dusting and cleaning the walls, ceilings, staircases and other common surfaces	Daily			
6.	Removing any materials of foreign bodies thrown on the floors	Several times a day as required			
7.	Ensuring that all the cleaned areas are always dry	Daily			

8.	Polishing the common area floors	Weekly
9.	Cleaning and disinfecting the door handles, push plats, staircase barriers and other hand touch facilities	Daily
10	Dusting and removing cobwebs and to report any dampness noticed within the walls	Any time
11.	Reporting any malfunction, system failure or other matters that require attention	Weekly
12.	Providing moth balls to all gents toilets	Weekly
13.	Providing disinfectants to all the toilet facilities	Weekly
14.	Providing air fresheners to all toilet facilities	Daily
15.	Providing disinfectants to the basements and other open drainage channels	Weekly
16.	Cleaning and sweeping the flat roofs, gutters, verandahs, walkways, driveways	Weekly
17.	External common area	Daily
18.	Scrubbing common kitchen floors	Monthly
19.	Cleaning all service rooms	Weekly/monthly
21.	Emptying trash cans/bins	Frequently
	Provision of Sanitary services	Four (4) Units Twice per month

The tenderer is supposed to visit the site and ascertain the exact areas to be dealt with.

I. MOMBASA LIBRARY

SCOPE OF WORK

The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities

	Choo por monar		1.	Provision of Sanitary	Two (2) Units Once per month			
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J. NYERI LIBRARY

SCOPE OF WORK

The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities

1.	Provision of Sanitary	Three (3) units		
		Once per month	1	

K EMBU LIBRARY

SCOPE OF WORK

The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities

1.	Provision of Sanitary	Two (2) Units		
	,	Once per month		

L.GARISSA LIBRARY

SCOPE OF WORK

The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities

1.	Provision of Sanitary	Two (2) Units
		Once per month

MERU LIBRARY

SCOPE OF WORK

The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities

1. Provision of Sanitary Two (2) Units Once per month N. WUNDANYI LIBRARY SCOPE OF WORK					
N. WUNDANYI LIBRARY					
SCOPE OF WORK					
The tanderer is to provide Sanitary convices to all common areas as per attached Pills of Quantities					
The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities					
Provision of Sanitary service Two (2) units					
Once per month					
O LAWUDIA LIDDADV					
O. LAIKIPIA LIBRARY					
SCOPE OF WORK					
The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities					
The tenderer is to provide Samitary services to all common areas as per attached bins of Quantities					
1. Provision of Sanitary Two (2) units					
Once per month					
P. KERICHO LIBRARY					
CCODE OF WORK					
SCOPE OF WORK					
The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities					
Q. ELDORET LIBRARY					
Q. ELDORET LIBRART					
SCOPE OF WORK					
The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities					
Provision of Sanitary service Two (2) units					
Once per month					
· · · · · · · · · · · · · · · · · · ·	,				

R. KABARNET LIBRARY

SCOPE OF WORK

The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities

1.	Provision of Sanitary	Two (2) Units Once per month		
----	-----------------------	---------------------------------	--	--

S. NAROK LIBRARY

SCOPE OF WORK

The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities

1.	Provision of Sanitary	Six (6) units On	се	
		per month		

T. KAPSABET LIBRARY

SCOPE OF WORK

The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities

1.	Provision of Sanitary	Two (2) Units
		Once per month

U. KARATINA LIBRARY

SCOPE OF WORK

The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities

1.	Provision of Sanitary	Two (2) Units	
	•	Once per month	

V. KANGEMA LIBRARY

SCOPE OF WORK

The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities

1.	Provision of Sanitary service	Three (3) units						
		Once per month						
W <u>. GATIMBI LIBRARY</u>								
SCOP	SCOPE OF WORK							
The te	The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities							
1.	Provision of Sanitary service	Two (2) units Once per month						
<u>x. ko</u>	X. KORU LIBRARY							
SCOD								
SCOPE OF WORK								
The tenderer is to provide Sanitary services to all common areas as per attached Bills of Quantities								
1.	Provision of Sanitary service	Two (2) units						
		Once per month						

FORM OF TENDER

TENDER No:		DATE	
To: The Director Kenya National Lik P.O. Box 30599 NA	=		
Gentlemen and/or Ladi	es:		
numbers], the receipt o Cleaning, Sanitary an with the said tender do	f which is hereby duly ac d Garbage Collection S cuments for the sum of	ding Addenda Nosknowledged, we, the undersigned, of ervices for knls head Office and B	fer to supply and deliver ranches in conformity
amount in words and fi be ascertained in accor 2.We undertake, if ou schedule specified in 3.If our Tender is acco	igures] rdance with the Schedule ur Tender is accepted, t n the Schedule of Require epted, we will obtain the	inclusive of VAT of of Prices attached herewith and made of deliver the goods/services in accements. guarantee of a bank in a sum equivalence Contract, in the form prescribed	or such other sums as may de part of this Tender. cordance with the delivery ralent to 10 percent of the
	erers, and it shall remain	riod of 90 days from the date fixed binding upon us and may be accep	
		uted, this Tender, together with your a binding Contract between us.	written acceptance thereof
6. We understand that	you are not bound to acc	ept the lowest or any tender you may	receive.
Dated this	day of	20	
	tender for and on behalf	[in the capacity of] of	

ame c	of tenderer	Tender Number	Page of
JMMA	RY OF TENDER PRICE		
	comparisons		
No.	Station and Service to be Offered	Monthly Rate Incl VAT Kshs	Total Per Year Incl VAT Kshs.
1.	Nairobi upper Hill		
2.	BuruBuru		
3.	Thika		
4.	Murang'a		
5.	Mombasa		
6.	Nyeri		
7.	Kisumu		
8.	Embu		
9.	Garissa		
10.	Meru		
11.	Kakamega		
12.	Wundanyi		
13.	Laikipia		
14.	Nakuru		
15.	Kericho		
16.	Kisii		
17.	Eldoret		
18.	Kabarnet		
19.	Kibera		
20.	Narok		

Signature and Stamp of tenderer	Signature and stamp of tenderer	
---------------------------------	---------------------------------	--

21.

22.

23.

24

Kapsabet

Karatina

Chinga

Gatimbi

Koru

Note: In case of discrepancy between unit price and total, the unit price shall prevail.

SECTION G. QUALIFICATION INFORMATION

1.1	Constitution or legal status of tenderer (attach copy or Incorporation Certificate);
	Place of Registration
	Principal place of Business

Power of attorney of signatory of tender.....

1.2 Total annual volume of Services provided in the last two years.

Year	Volume	
	Currency	Value

1.3 Work performed as a Service provider of a similar nature and volume over the last two years.

Also list details of services under way or committed, including expected completion date.

Client Name	Name of Client and Contact Person	Type of services provided and year of completion	Value of Contract

1.4 Current Contracts, Names and Addresses.

Contract Dates	Client/Contact Person	Telephone Contact
	Contract Dates	

1.5 Major items of Equipment and tools proposed for carrying out the Services. List all information requested below.

Item of Equipment	Description, Make and age (Years)	Owned, leased (from whom?) or to be Purchased (from whom?)

1.6 Qualification and experience of key personnel proposed for administration and execution of the Contract. Attach biographical data.

Position	Name	Years of Experience (general)	Years' experience proposed position	of in
Contract Manager				
Site Manager				

1.7 Financial reports for the last one year: balance sheets, profit and loss sta auditor's reports etc. List below and attach copies.	tements,
Evidence of access to financial resources to meet the qualification requirement in hand, lines of credit, etc. List below and attach copies of supportive documents.	
1.9 Name, address and telephone, telex and fascmile numbers of banks that may reference if contacted by the Procuring entity.	/ provide

	Tende	t of C	ompi	iance	with	tne	require	ements	OT C	lause	1.2 01	tne i	nstruc	tions t	С

- 1.11 Proposed program (work method and schedule) for the whole of the Services.
- 2 Joint Ventures
- 2.1 The preliminary evaluation, mandatory requirement and information listed 1.1-1.10 above shall be provided for each partner of the joint venture.
- 2.2 Attach the power of attorney of the signatory (ies) of the tender authorizing signature of the tender on behalf of the joint venture.
- 2.3 Attach the Agreement among all partners of the joint venture (and which is legally binding on all partners), which shows that:
- 2.3.1 All partners shall be jointly and severally liable for the execution of the Contract in accordance with the Contract terms.
- 2.3.2 One of the partners will be nominated as being in charge, authorized to incur liabilities and receive instructions for and on behalf of any and all partners of the joint venture and;
- 2.3.3 The execution of the entire Contract, including payment, shall be done exclusively with the partner in charge.

TENDER QUESTIONNAIRE

Please fill in block letters

1.	Full Names of tenderer;
1.	Full address of tenderer to which tender correspondence is not to sent (unless an agent has been appointed below);
2.	Telephone number (s) of tenderer;
3.	Telex of tenderer;
4.	Name of tenderer's representative to be contacted on matters of the tender During the tender period
5.	Details of tenderer's nominated agent (if any) to receive tender notices. This is essential if the tenderer does not have his registered address in Kenya (name, address telephone, telex);
	Signature of Tenderer

CONFIDENTIAL BUSINESS QUESTIONNAIRE

FIRMS/COMPANY REGISTRATION AND OWNERSHIP DETAILS

CONFIDENTIAL BUSINESS QUESTIONNAIRE - GENERAL INFORMATION

Category applied
Receipt Number (attach copy)
Company name
P. O. Box Post code
Telephone number(s)
Fax number(s)
Email address
Physical address
BuildingFloor
Plot numberDoor
Street
Nature of business
Certificate of Registration/Incorporation No (attach copy)
Trade license No (attach copy)
VAT registration No (attach copy)
PIN Certificate No (attach copy)
Tax compliance certificate(attach copy)
Membership to professional body (attach certificate) Contact persons:

KENYA NATIONAL LIBRARY SERVICE Tender No. KNL/HQ/T005/2018-2019

Name	. Position
Name	. Position
Name	Position

TENDER DOCUMENT FOR PROVISION OF CLEANING AND SANITARY SERVICES COMPANY **PROFILE**

A. Names of Directors:
1Nationality
2Nationality
3Nationality
1Nationality
B. Personnel
Number of staff employed
Qualifications
_evel of experience
C. Experience
No. of years the company has been in operation
Volume of business transacted in the last 5 years
Referees:
1
2
3
Scope of clientele - (attach evidence of the clients you are currently serving)

CONT'D CONFIDENTIAL BUSINESS QUESTIONNAIRE

You are requested to give the particulars indicated in Part 1 and either Part 2 (a), 2(b) or 2(c) whichever applied to your type of business.

You are advised that it is a serious offence to give false information on this form.

PART 1 GENERAL
Business Name
Location of Business Premises
Plot No, Street/Road
Postal address Tel No Fax Email
Nature of Business
Registration Certificate No.
Maximum value of business which you can handle at any one time – Kshs
Name of your bankers
Branch
PART 2 (A) – SOLE PROPRIETOR
Your name in full
Age
NationalityCountry of Origin
Citizenship details

PART 2 (B) - PARTNERSHIP

Given details of partners as follows

Name	Nationality	Citizenship details	Shares
1.			
2.			
3.			
4.			
	PART 2 (C)	- REGISTERED COMPAN	<u>Y</u>
Private	or Public		
State th	e nominal and issued capital of com	pany	
Nomina	l Kshs		
Issued	Kshs		
Given o	letails of all directors as follows		
Name	Nationality	Citizenship details	Shares
1.			
2.			
3.			
4.			
Date	Sigr	nature of Candidate	

OTHER PERSONNEL DETAILS:

DESIGNATION	NAME	NATIONALITY	SUMMARY OF QUALIFICATIONS AND EXPERIENCE				
I certify that the above i	information is correct.						
(Title)	(Signature)	(Date)					
CURRICULUM VITAE (CV) FOR PROPOSED PROI	ESSIONAL STAFF					
Proposed Position:	Designation	on					
Name of Firm:							
Name of Staff:							
Profession:							
Date of Birth:							
Years with Firm:		Nationality:					
Membership in Profession	onal Societies:						

	KENYA NATIONAL	LIBRARY	SERVICE	Tender No.	KNL/HQ/T005/20	18-201
Detailed Tasks, which will be a	assigned;					
Key Qualifications: (Give an outline of staff memb degree of responsibility held b	•	•	•		•	
Education: (Summarize college/university attended and degree(s) obtain	•	ed educat	ion of staff	^f member, givi	ng names of schoo	ols, date
Employment Record: (Starting with present position, since graduation, giving dates assignments.)			-	· ·	•	
Certification:						

Section H. DECLARATION FORM

Whereas	[name of the tenderer]	
(hereinafter called "	the tenderer") has submitted its tender dated[da	te of submission of tender]
for		
the provision of	[name and/or description of the	e services] (hereinafter called
"theTender")	KNOW ALL PEOPLE	by these presents that
WE	of	having our
registered office at	(hereinafter called "the Bank"), are bound ur	nto
[name of Procuring	entity] (hereinafter called "the Procuring entity") in the sum of	for which
payment well and to	ruly to be made to the said Procuring entity, the Bank binds itself,	its successors, and assigns
by these presents.	Sealed with the Common Seal of the said Bank this day of	of

THE CONDITIONS of this obligation are:

- 1. If the tenderer withdraws its Tender during the period of tender validity specified by the tenderer on the Tender Form; or
- 2. If the tenderer, having been notified of the acceptance of its Tender by the Procuring entity during the period of tender validity:
 - (a) fails or refuses to execute the Contract Form, if required; or
 - (b) fails or refuses to furnish the performance security, in accordance with the Instructions to tenderers;

we undertake to pay to the Procuring entity up to the above amount upon receipt of its first written demand, without the Procuring entity having to substantiate its demand, provided that in its demand the Procuring entity will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to and including thirty (30) days after the period of tender validity, and any demand in respect thereof should reach the Bank not later than the above date.

[signature of the bank and Seal]

Section I.	Contract	Form
------------	----------	------

entity) o	of	[country of P	rocurement entity] (hereinafter	called "the Procur	[name of Procurement ring entity") of the one part rer] (hereinafter called "the		
services	s] and ha	as accepted a tende	r by the tenderer for	r the provisi	on of those servic	[brief description of ces in the sum ereinafter called "the Cont	ract	
NOW T	HIS AGI	REEMENT WITNES	SETH AS FOLLOW	VS:				
1.	In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.							
2.	The foll viz.: (a) (b) (c) (d) (f)	the Tender Form and the Schedule of Rethe Technical Spectors General Conditions the Procuring Entity	nd the Price Scheduquirements; ifications; ions of Contract; (e)	ule submitte	d by the tenderer;		nt,	
3.	In consideration of the payments to be made by the Procuring entity to the tenderer as hereinafter mentioned, the tenderer hereby covenants with the Procuring entity to provide the services and to remedy defects therein in conformity in all respects with the provisions of the Contract							
4.	The Procuring entity hereby covenants to pay the tenderer in consideration of the provision of the services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.							
		hereof the parties he the day and year fire		I this Agree	ement to be exec	uted in accordance with	theii	
Signed,	sealed,	delivered by	t	he	_(for the Procurin	ng entity)		
Signed,	sealed,	delivered by	t	he	(fo	r the tenderer)		
in the p	resence	of						

Section J. Performance Security Form

To:	
[name of Procuring entity]	
WHEREAS	-
AND WHEREAS it has been stipulated by you in the said Contract that the tenderer guarantee by a reputable bank for the sum specified therein as security for compliant performance obligations in accordance with the Contract.	
AND WHEREAS we have agreed to give the tenderer a guarantee:	
THEREFORE, WE hereby affirm that we are Guarantors and responsible to you, or total of	n behalf of the tenderer, up to a
[amount of the guarantee in words and figures], and we undertake to pay you, upon declaring the tenderer to be in default under the Contract and without cavil or argun the limits of	nent, any sum or sums within
This guarantee is valid until the day of20	
Signature and seal of the Guarantors	
[name of bank or financial institution]	
[address]	
[date]	

Section K. Bank Guarantee for Advance Payment
To: [name of Procuring entity]
[name of tender]
Gentlemen and/or Ladies:
In accordance with the payment provision included in the Special Conditions of Contract, which amends the General Conditions of Contract to provide for advance payment,
We, the
We further agree that no change or addition to or other modification of the terms of the Contract to be performed thereunder or of any of the Contract documents which may be made between the Procuring entity and the tenderer, shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition, or modification.
This guarantee shall remain valid and in full effect from the date of the advance payment received by the tenderengender the Contract until
Signature and seal of the Guarantors
[name of bank or financial institution]
[address]
[date]

SECTION L. STATEMENT OF VERIFICATION THAT NOT DEBARRED IN THE MATTER OF THE PUBLIC PROCUREMENT AND DISPOSAL ACT 2015.

				_	a resident of :-
1.	THAT I am Officer/Director of		Executive/Managing	·	
	To supply npetent to make this state	goods, render serv		-	
2.	THAT the aforesaid Bid IX.	der has not been de	ebarred from participat	ing in procurement proce	eding under Part
3.			• • •	e and has not been requ or employees and/or age	
4.	THAT the aforesaid Bidd Board, Management, St		•	ered any inducement to a s.	ny member of the
5.	THAT what is deponed to	to hereinabove is tru	ue to the best of my kno	owledge information and	belief.
 (Titl	e)	(Signat	ure)	(Date)	

SITE CERTIFICATE FORM

SUPPLIER/SUPPLIERS'S REPRESENTATIVE SITE VISIT CERTIFICATE-PER BRANCH AS INDICATED IN THE SCHEDULE OF REQUIREMENTS

1. This is t	o cert	ify that I								
(Name	of	tenderer		representative)						
knls repr project.	esent	ative conduc	cting the site	visit) visited the sit	e in co	onnection	on with th	e tender for th	e above	mentioned
2. Having	previo	ously studied	I the tender	documents, I have	carefu	ılly exa	mined the	e site.		
1. I have	made	e myself fam	iliar with the	local conditions lik	ely to	influen	ce the Se	ervices and the	e cost th	nereof.
	-			he scope of works ces to be done as				•		
Signed.										
Date		•••••								
Name					.(Tend	erer or	his repre	esentative)		
Signed a	and sta	amped								
Date,										
				P/ re visit and Branch						

SECTION M - SUMMARY OF THE EVALUATION CRITERIA

STAGE 1	STAGE 2	STAGE 3	RECOMMENDATIONS
MANDATORY	TECHNICAL EVALUATION	FINANCIAL	
REQUIREMENTS FOR	(MAX. 100 POINTS)	EVALUATION	
PRELIMINARY EVALUATION	Documentary Evidence Must be		
(documentary proof must be	Provided		
provided)			

Preliminary evaluation as per a) Section D (4.1 i)

- 2. Mandatory requirements as per Section D (4.1 ii)
 - 1. Certificate of Company/Firm registration
 - 2. Valid Tax compliance certificate
 - 3. Details of
 Directorship/Ownership
 with respective
 shareholding and
 citizenship
 - 4. Dully filled Declaration form
 - Proven Physical Location and Address of the company / firm
 - Statement of verification that the Firm is not debarred in the Matter of Public Procurement and Disposal Act 2005.

n) Personnel (10 Points)

- Contract Manager to have at least 2 years' experience in works of cleaning services (5 points). (Attach detailed CV with relevant work experience)
- Site Supervisor for each bided station to have 1year experience in works of cleaning and sanitary services (5 points).
 (Attach detailed CV with relevant work experience)
- b) The Company must have been in existence for a period of at least two (2) years (Attach evidence such as certificate of incorporation) (5 Points)
- c) Attach a company Attach company profile detailing the vision and mission of the company, etc. (5 Points)
- g) Relevant Experience (35 points)
 - Serviced at least three (3) large corporate clients in the two years (25 points).
 (Attach evidence such as award letters, letters of

Price comparisons

THE LOWEST EVALUATED TENDER

	KENYA NATIONAL LIBRARY SERV.	ICE Tender No.	KNL/HQ/T005/2018-201
	engagement, contracts etc) - List of current contracts (5 points). - Total monetary value of works for each of the last 2 years (5 points). (Pro-rate for less) h) Machinery, tools & equipment (20 points) - A commitment letter from the company on availability of equipment and uniform as listed on page 31. i) Business support (10 points) - Insurance cover for workman's compensation cover (5 points)	ICE Tender No.	KNL/HQ/T005/2018-201
	workman's compensation		
N.D. All the above	letters from reputable clients (15) points		
N.B. All the above requirements must be met to qualify for Technical Evaluation.	N.B. Cut off – 75% to proceed to the Financial Evaluation stage.		